



Humboldt Transit Authority

Title VI Program

Updated

August 5, 2020

Humboldt Transit Authority

Title VI Program

INTRODUCTION

Title VI of the Civil Rights Act of 1964, a federal statute, provides that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance. In addition, Presidential Executive Order 13166 requires recipients, sub-recipients of federal funds to take reasonable steps to address the needs of individuals who have limited-English proficiency in order to ensure no discrimination occurs based upon national origin.

On October 1, 2012, the Federal Transit Administration (FTA) released Circular 4702.1B to comply with the newly revised Department of Transportation (DOT) regulation issued to implement the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and Executive Order 13166. The Humboldt Transit Authority's Title VI Program has been updated to reflect the requirements of the new circular. As a part of the program implementation, Humboldt Transit is also required to submit a Title VI compliance report to the CalTrans Division of Mass Transportation every three years. This plan and report highlight the Humboldt Transit Authority's efforts to support and comply with all aspects of Title VI.

Program Objectives

Humboldt Transit Authority's Title VI Program goals are;

- Ensuring that the level and quality of public transportation service is provided in a nondiscriminatory manner;
- Promoting full and fair participation in public transportation decision-making without regard to race, color, or national origin;
- Ensuring meaningful access to transit-related programs and activities by persons with limited-English proficiency.

Humboldt Transit Authority

Title VI & LEP Plan

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TITLE VI COMPLAINT PROCEDURES

HUMBOLDT TRANSIT AUTHORITY

What is Title VI?

Title VI is a section of the Civil Rights Act of 1964 requiring that “No person in the United States shall on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal assistance.” Note that the Title VI does not address gender discrimination. It only covers race, color and national origin. Other Civil Rights laws prohibit gender discrimination.

Any person who feels that he or she, individually or as member of any class of persons, on the basis of race, color, or national origin has been excluded from or denied the benefits of, or subjected to discrimination caused by the Humboldt Transit Authority System may file a written complaint with the Humboldt Transit Authority (HTA), Title VI Administrator or the Federal Transit Administration (FTA).

Filing a Complaint with The Humboldt Transit Authority

The preferred method of filing a complaint is to file your complaint in writing with using the Title VI complaint form, and sending it to:

**Humboldt Transit Authority
Attention: Title VI Administrator
133 V Street
Eureka, CA 95501**

A complaint form is available in hard copy at the administrative office of Humboldt Transit Authority or may be downloaded and submitted online at www.hta.org. Such complaints must be filed within 180 calendar days after the date the discrimination occurred.

The Complaint Process

Upon receipt of the complaint, the Title VI Administrator will record the complaint in the Title VI Complaints, Investigations and Lawsuit Log. This Log included the date of investigation, lawsuit, or complaint; summary of the allegation (s); the status of the investigation, lawsuit or complaint; and actions taken by recipient or subrecipient in response to complaint.

TITLE VI COMPLAINT PROCEDURES

Should a complaint be filed with Humboldt Transit Authority and an external agency simultaneously, the external complaint shall supersede the Humboldt Transit Authority complaint and Humboldt Transit Authority's complaint procedures will be suspended pending the external agency's findings.

If filed with Humboldt Transit Authority, the Title VI Administrator will begin assessment or investigation of the complaint within fifteen (15) working days of receiving the complaint. Based upon all of the information received, the Title VI Administrator will prepare a draft written response subject to review by the Humboldt Transit Authority Governing Board of Directors. If more time is required, the Administrator shall notify the complaint of the estimated timeframe for completing the review, not to exceed (60) calendar days of the receipt of the formal complaint. If appropriate, Humboldt Transit Authority may administratively close the complaint.

If final written response is determined to be needed, the complaint will receive a letter stating the final decision of the General Manager and the complaint will be advised of his/her right to file a complaint with the Federal Transit Administration (FTA), Office of Civil Rights should the complaint feel dissatisfied with the decision.

Filing a Complaint with the Federal Transit Administration

To file a complaint with the Federal Transit Administration, fill out a Title VI complaint form and mail it to:

**Federal Transit Administration Office of Civil Rights
Attention: Title VI Program Coordinator
East Building, 5th Floor – TCR
1200 New Jersey Ave., SE
Washington, DC 20590**

The complaint form may be downloaded from FTA's website.

Go to <http://www.fta.dot.gov/civilrights/title6/civilrights5104.html> for more information.

Upon request, assistance in the preparation of any necessary written material will be provided to a person or persons who are unable to read or write.

TITLE VI NON-DISCRIMINATION POLICY STATEMENT

The Humboldt Transit Authority is committed to ensuring that no person is excluded from participation in, or denied the benefits of, or be subject to discrimination in the receipt of its services or programs on the basis of race, color or national origin or other characteristics protected by law, including Title VI of the Civil Rights Act of 1964, as amended. Further, under the American with Disabilities Act (ADA) of 1990 , no entity shall discriminate against an individual with a physical or mental disability in connection with the provision of transportation service.

To obtain more information on The Humboldt Transit Authority's nondiscrimination obligations or to file a Title VI complaint, contact:

Consuelo Espinosa, ADA Specialist
Humboldt Transit Authority
133 "V" Street
Eureka CA 95501

Main: (707) 443-0826
Fax: (707) 443-2032

You may file a written complaint no later than 180 calendar days after the date of the alleged discrimination.

Information on non-English alternative formats may be obtained from The Humboldt Transit Authority Office.

TÍTULO VI PROCEDIMIENTOS PARA QUEJAS HUMBOLDT TRANSIT AUTHORITY

Humboldt Transit Authority opera sus programas sin distinción de raza, origen nacional, o color, conformidad con el título VI de la ley de derechos civiles, o de otras leyes aplicables. Para mas información:

Llame a Teléfono: (707) 443-0826
O Escriba a: Humboldt Transit Authority
133 V Street
Eureka, CA 95501

O envíe un Correo electrónico: admin@hta.org

Humboldt Transit Authority Declaración de política de transito

Título VI de la ley de derechos civiles de 1964 declara que:

Ninguna persona en los Estados Unidos, por motivos de raza, color u origen nacional, se excluirá de la participación en, ser negado los beneficios de o ser objeto de discriminación bajo ningún programa o actividad que reciba asistencia financiera Federal.

Humboldt Transit Authority se compromete a cumplir con los requisitos del Título VI en todas sus actividades o programas financiados por el Gobierno Federal.

Haciendo una Queja bajo la ley de Título VI

Cualquier persona que cree que él o ella ha sido perjudicada por una práctica discriminatoria ilegal bajo el título VI puede presentar una queja debe ser por escrito y presentada con la ciudad dentro de los 180 días siguientes a la fecha de la supuesta ocurrencia discriminatoria.

Para obtener más información sobre las obligaciones de no discriminación de Humboldt Transit Authority o para presentar una queja sobre el Título VI , póngase en contacto con :

Consuelo Espinosa , Especialista de ADA
Humboldt Transit Authority
133 " V " Street
Eureka CA 95501

Teléfono: (707) 443-0826

Fax : (707) 443-2032

Correo electrónico: admin@hta.org

Presentación de quejas ante la Administración Federal de Tránsito

Para presentar una queja ante la Administración Federal de Tránsito , llene un formulario de queja del Título VI y envíelo por correo a:

Oficina Federal de Administración de Tránsito de los Derechos Civiles
Atención: Coordinador del Programa del Título VI
East Building, 5th Floor - TCR
1200 New Jersey Ave . , SE
Washington, DC 20590

El formulario de queja puede ser descargado desde el sitio web de TLC. Ir a <http://www.fta.dot.gov/civilrights/title6/civilrights5104.html> para más información .

A petición, se prestará asistencia en la preparación de cualquier material escrito necesario para que una persona o personas que no saben leer ni escribir.

TITLE VI COMPLAINT FORM

Before filling out this form, please read the Humboldt Transit Authority Title VI Complaint Procedures located on our website or by visiting our office.

The following information is necessary to assist us in processing your complaint. If you require assistance in completing this form, please call us at the phone number listed above. Complaints must be filed within 180 calendar days after the date alleged discrimination occurred.

Complaint's Name:		
Street Address:		
City:	State:	Zip Code:
Telephone Number Home:	Other:	

Where you discriminated against because of:

_____ Race

_____ National Origin

_____ Color

Date of Alleged Incident _____

Time of Incident _____

Person discriminated against (if someone other than complaint):

Name:		
Address:		
City:	State:	Zip Code:

Have you filed this complaint with any other federal, state, or local agency or with any federal or state court? ____Yes ____No

If yes, check all that apply and provide name of agency and contact information:

	Federal Agency:	Contact:
Telephone # For Contact:		Email:
	Federal Court:	Contact:
Telephone # For Contact:		Email:
	State Agency:	Contact:
Telephone # For Contact:		Email:
	State Court:	Contact:
Telephone # For Contact:		Email:
	Local Agency:	Contact:
Telephone # For Contact:		Email:
	Other:	Contact:
Telephone # For Contact:		Email:

Have you filed a lawsuit regarding this complaint: Yes____ No____

Note: If litigation is pending regarding the same issues, we defer to the decision of the court.

[illegible]

Signature:	Date:
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Date Received:	By Whom:
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FORMULARIO DE QUEJA TÍTULO VI

Antes de llenar este formulario, por favor, lea los Procedimientos de Quejas de Humboldt Transit Authority Título VI que se encuentra en nuestra página web o visitando nuestra oficina.

La siguiente información es necesaria para ayudarnos a procesar su queja. Si necesita ayuda para completar este formulario, por favor llámenos al número de teléfono que aparece arriba. Las quejas deben ser presentadas dentro de los 180 días, después de que ocurrió la supuesta discriminación.

Nombre:		
Dirección:		
Ciudad:	Estado:	Código Postal :
Número de Teléfono de la casa :	Otros:	

Cual de los siguientes describe mejor la razón por la supuesta discriminación? (Marque uno)

☐ Raza
☐ Origen Nacional
☐ Color

Fecha del supuesto Incidente _____

Hora del Incidente _____

Persona discriminada:

Nombre:		
Dirección :		
Ciudad:	Estado:	Código Postal :

¿Ha presentado esta queja con cualquier otro programa federal, estatal o local o con cualquier corte federal o estatal ? ☐ Sí ☐ No

En caso afirmativo, marque todo lo que corresponda y proporcionar el nombre de la agencia y la información de contacto :

	Agencia Federal :	Póngase en contacto con :
N ° de teléfono de contacto:		Email:
	Tribunal Federal:	Póngase en contacto con :
N ° de teléfono de contacto:		Email:
	Agencia Estatal :	Póngase en contacto con :
N ° de teléfono de contacto:		Email:
	Corte Estatal:	Póngase en contacto con :
N ° de teléfono de contacto:		Email:
	Agencia Local:	Póngase en contacto con:
N ° de teléfono de contacto:		Email:
	Otros:	Póngase en contacto con:
N ° de teléfono de contacto:		Email:

¿Ha presentado una demanda respecto a esta queja : Si_____ No_____

Nota: Si el litigio está pendiente en relación con los mismos problemas, nos remitimos a la decisión de la corte.

En sus propias palabras , describa la supuesta discriminación. Explique lo que pasó y quien considera que fue responsable . Usted debe incluir detalles específicos, tales como nombres , fechas, horas , números de ruta , los testigos, y cualquier otra información que nos pueda ayudar en nuestra investigación de las denuncias . Por favor proporcione cualquier otra documentación que sea relevante para la presente queja.

[illegible]

Por favor firme abajo. Puede adjuntar cualquier material escrito o cualquier otra información que usted considere relevante para su queja .

Firma:	Fecha:
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Envíe por correo o entregar este formulario a:

Humboldt Transit Authority
133 "V" Street
Eureka , CA 95501

Fecha de recepción:	De quien:
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AGENCY OVERVIEW

Humboldt Transit Authority

The Humboldt Transit Authority (HTA) was established in 1974 under a joint-powers agreement between the cities of Arcata, Eureka, Fortuna, Rio Dell and Trinidad and the County of Humboldt. Humboldt Transit Authority is headquartered in the county seat of Eureka. Humboldt Transit Authority is governed by a seven-member Board of Directors comprised of one representative each from the five incorporated cities and two representatives from the County of Humboldt. The Authority is administered by the General Manager, and is supported by office staff.

Humboldt Transit Authority is the primary intercity public transit system in the county, providing a fixed-route trunk service along the U.S. 101 Corridor as well as an extension to Willow Creek along Highway 299. Humboldt Transit Authority also provides both intercity and local transit service in the southern portions of the county. In addition, Humboldt Transit Authority, contracted by the City of Eureka operates the intra-city fixed route service in the City of Eureka under the name Eureka Transit Service (ETS).

SERVICE STANDARDS AND POLICES

The Humboldt Transit Authority has adopted the following service standards and policies in compliance with FTA Circular 4702.1B:

Vehicle Load Standard

Peak

The average of all loads during the peak operating period are likely not exceed each bus's achievable capacity. Peak loads are:

<u>Bus Type</u>	<u>Passenger Capacity</u>
Low Floor Electric 42'	37
Low Floor 40'	35
Standard 25'	20
Standard 33'	28
Low Floor 35'	30
Class A Cutaway 23'	9

Redwood Transit System (RTS)

The Humboldt Transit mainline service, the Redwood Transit System (RTS), operates between the cities of Scotia and Trinidad from Monday through Sunday. Headways range from 30 minutes in the heaviest travel route sectors (between Humboldt State University and College of the Redwoods) to two hours. Destinations served include Scotia, Rio Dell, Fortuna, Fernbridge, Loleta, College of the Redwoods, Fields Landing, King Salmon, Eureka, Arcata, Humboldt State University, McKinleyville, Arcata-Eureka Airport, Westhaven, and Trinidad.

Willow Creek System

The Willow Creek System operates Monday thru Saturday and connects from the Arcata Transit Center to the community of Willow Creek, including stops at Valley West Boulevard and McKinleyville High School.

Southern Humboldt Intercity Bus System

The Southern Humboldt Intercity Bus service provides service during peak travel times in the morning and afternoon, connecting the communities of Garberville and Eureka with stops in Redway Drive, Dean Creek, Phillipsville, Miranda, Benbow, Myers Flat, Weott, Fortuna, and College of the Redwoods.

Paratransit Service Eureka Dial-a-Ride (DAR)

The service area for the Dial-a-Ride is the same as the Eureka Transit System. Riders can schedule appointments 24 hours and/or 14 days in advance for shopping trips, social visits, banking, bill paying, lunch programs, or medical appointments. From 6:00am to 7:00pm, Monday through Friday and 7:30am to 5:30pm, on Saturday; riders can contact the dispatcher to make travel arrangements. The dispatcher generally allows 30 minutes travel time to maintain on-time arrivals, while the driver picks up and delivers other scheduled riders on route.

Eureka Transit Service (ETS)

The Eureka Transit Service operates four routes Monday thru Friday and three routes on Saturdays. Routes are designated by color and cover specific areas of Eureka. Most routes originate and/or terminate at the corner of H & 3rd Streets in downtown Eureka with the exception of the Green Route. All routes run every hour on the hour.

ETS (including routes/temporary schedule due to COVID-19)

Gold Route: Operates Monday through Friday from 8:00 a.m. to 5:00 p.m. and Saturdays from 10:00 a.m. to 5:00 p.m. Areas of the city served include downtown Eureka, Pine Hill, Bayshore Mall and Henderson Center.

Green Route: Operates Monday through Friday from 8:09 a.m. to 5:00 p.m. Areas of the city served include downtown Eureka, Myrtletown, Silvercrest, St. Joseph Hospital, and General Hospital as well as Bayshore Mall.

Purple Route: Operates Monday through Friday from 8:00 a.m. to 5:00 p.m. and Saturdays from 10:00 a.m. to 5:00 p.m. Areas served include downtown Eureka, Silvercrest, General Hospital, Henderson Center, and Burre Center.

Rainbow Route: Operates Saturdays from 10:00 a.m. and 5:00 p.m. and serves a broad area of the city such as downtown, Broadway, Bayshore Mall, Henderson Center, Sequoia Park, St. Joseph Hospital, General Hospital, and Myrtletown.

Red Route: Operates Monday through Friday from 8:00 a.m. to 5:00 p.m. and serves downtown Eureka, Broadway, Bayshore Mall, Henderson Center, Cutten and Sequoia Park.

Equity Analysis

There has not been a need for new construction.

On-Time Performance Standard

90% percent of vehicles will complete their established runs no more than 5 minutes late in comparison to the established schedule/published timetables.

Service Availability Standard

Transit routes will be distributed so that 50 percent of all residents live within a quarter of a mile of a bus route.

Vehicle Assignment Policy

Buses will be assigned to routes that each group of buses of the same age will be evenly distributed across the service area. Low-floor buses are deployed on frequent service and other high-ridership lines. These buses carry a higher share of ridership than their numerical proportion of the overall bus fleet. All buses are equipped with air conditioning and automated stop announcement systems.

Bus assignments take into account the operating characteristics of buses of various lengths, which are matched to the operating characteristic of the route.

Transit Amenities Policy

Installation of Transit amenities along bus routes are based on the number of passengers boarding at bus stops along each route. (see attachments)

**HUMBOLDT TRANSIT AUTHORITY'S
LANGUAGE ASSISTANCE PLAN**

**Adopted:
August 5, 2020**

LANGUAGE ASSISTANCE PLAN

Consistent with Title VI, DOT's implementing regulations, and Executive Order 13166, Humboldt Transit Authority takes reasonable steps to ensure meaningful access to benefits, services, information and other important transit activities for individuals who are limited-English proficient (LEP).

To provide meaningful access to Humboldt Transit Authority programs and services for persons who have limited English proficiency, a LEP plan was adopted. This plan is a training tool and guide for transit members on how to recognize a person who may need language assistance on how to provide that assistance.

Local demographic data revealed a need to provide language assistance in the Spanish-speaking community. It is the goal of Humboldt Transit Authority's program plan to provide bi-lingual English/Spanish editions of all public transit information materials. In addition, any service change notices are posted at major transit sites and displayed in all buses in both English and Spanish.

Humboldt Transit Authority operations have special customer service staff who are bilingual and are trained to assist persons with limited English language proficiency.

Humboldt Transit Authority will comply with the Safe Harbor Provision which outlines circumstances that can provide a "safe harbor" for recipients regarding translation of written materials for LEP populations. The Safe Harbor Provision stipulates that, if a recipient provides written translation of vital documents for each eligible LEP language group that constitutes five percent (5%) or 1,000 persons, whichever is less, of the total population of persons eligible to be served or likely to be affected or encountered, then such action will be considered strong evidence of compliance with the recipient's written translation obligations. These safe harbor provisions apply to the translation of written documents only.

INTRODUCTION

The limited English Proficiency Plan has been prepared to address the Humboldt Transit Authority responsibilities as a recipient of federal financial assistance as they relate to the needs of individuals with limited English proficiency language skills. The plan has been prepared in accordance with the Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d, et seq, and its implementing regulations, which state that no person shall be subjected to discrimination on the basis of race, color or nation origin.

Executive Order 13166, titled **Improving Access to Services for Persons with Limited English Proficiency**, indicates that differing treatment based upon a person's inability to speak, read, write or understand English is a type of national origin discrimination. It directs each agency to publish guidance for its respective recipients clarifying their obligation to ensure that such discrimination does not take place. This order applies to all state and local agencies which receive federal funds, including all Humboldt Transit Authority departments receiving federal grant funds.

Plan Summary

The Humboldt Transit Authority has developed this Limited English Proficiency Plan to help identify reasonable steps for providing language assistance to persons with limited English proficiency (LEP) who wish to access services provided. As defined Executive Order 13166, LEP persons are those who do not speak English as their primary language and have limited ability to read, speak, write or understand English. This plan outlines how to identify who may need language assistance, the ways in which assistance may be provided, staff personnel who may need language assistance, the ways in which assistance may be provided, staff training that may be required, and how to notify LEP persons that assistance is available.

In order to prepare this plan, the Humboldt Transit Authority used the four-factor LEP analysis which considers the following factors:

1. The number of proportions of LEP persons in the service area who may be served by the Humboldt Transit Authority.
2. The frequency with LEP persons come in contact with Humboldt Transit Authority services.
3. The nature and importance of services provided by the Humboldt Transit Authority to the LEP population.
4. The interpretation services available to the Humboldt Transit Authority and overall cost to provide LEP assistance. A summary of the results of the four-factor is in the following section.

MEANINGFUL ACCESS: FOUR-FACTOR ANALYSIS

1. The number of proportions of LEP persons in the service area who may be served or are likely to require Humboldt Transit Authority services.

The Humboldt Transit Authority staff reviewed the 2010 U.S. Census Report and determined of 11,816 persons in Humboldt County, 8.8% speak a language other than English. Of those remaining 11,816, 4,284 persons (35.95%) have Limited English Proficiency; that is, they speak English "not well" or "not at all", this is only a 3.2% of the overall population in the service area. In the service area, of those persons with Limited English proficiency, 2903 speak Spanish, 554 speak Indo-European, 750 speak Asian or Pacific Islander Languages, and 41 speak other foreign languages.

2. The frequency with which LEP persons come in contact with Humboldt Transit Authority services.

The Humboldt Transit Authority staff reviewed the frequency with which the Humboldt Transit Authority Employees have, or could have, contact with LEP persons. This includes documenting phone inquiries, bus rides or office visits. Within the last three (3) years, the Humboldt Transit Authority has had (606) requests for interpreters and translated program documents.

3. The nature and importance of services provided by the Humboldt Transit Authority to the LEP population.

The Humboldt Transit Authority provides important transit services to the public through its commuter, fixed route, and deviated fixed route services. The Humboldt Transit Authority is the primary resource for transit dependent individuals for daily life tasks such as medical appointments, shopping, commuting to school, and work.

Office staff and bus drivers are most likely to encounter LEP individuals through bus rides, office visits, and phone conversations.

4. The resources available to the Humboldt Transit Authority, and overall costs to provide LEP assistance.

Currently, The Humboldt Transit Authority website provides the capability of being translated into over 30 languages using a tool called Google Translate. By clicking on a particular language, the web page is refreshed into the selected language. Humboldt Transit Authority provides all critical documents in Spanish including rider guides, applications, information brochures, and all route or schedule changes. Humboldt Transit Authority has bilingual staff providing verbal assistance to LEP individuals. For those who have limitations seeing, hearing, speaking, remembering, moving, specially-trained Communications Assistant (CA) can relay telephone conversations by dialing 711.

LANGUAGE ASSISTANCE

A person who does not speak English as their primary language and who has a limited ability to read, write, speak, or understand English may be a Limited English Proficient person and may be entitled to language assistance with respect to Humboldt Transit Authority services. Language assistance can include interpretation, which means oral or spoken transfer of a message from one language into another language and/or translation, which means the written transfer of a message from one language into another language.

How the Humboldt Transit Authority employees identify an LEP person who needs language assistance:

- All Humboldt Transit Authority employees will be provided with "I Speak" cards to assist in identifying the language interpretation needed if the occasion arises.
- All Humboldt Transit Authority employees will be surveyed periodically on their experience concerning any contacts with LEP persons during the previous year.
- Post notice of Title VI Policy Statement and the availability of interpretation or translation services free of charge in languages LEP persons would understand.
- Providing customer service staff who are bi-lingual and are trained to assist persons with limited English Language proficiency.

Language Assistance Measures

The Humboldt Transit Authority is committed to making its services and programs available to LEP persons and recognizes the need to continue providing language services in Humboldt County. Humboldt Transit Authority is committed to continuing the following practices:

1. Humboldt Transit Authority employees will take reasonable steps to provide the opportunity for meaningful access to LEP clients who have difficulty communicating English.
2. The following resources will be available to accommodate LEP persons:
 - a. Network with local human service organizations that provide services to LEP individuals and seek opportunities to provide information on Humboldt Transit Authority programs and services.
 - b. When the Humboldt Transit Authority sponsors an informational meeting or event, an advanced public notice of the event should be published including special needs related to offering a translator (LEP) or interpreter with advance notice.
 - c. Post the Humboldt Transit Authority Title VI Policy Statement and Complaint Procedures on the agency website, www.hta.org and 133 V. Street, Eureka CA 95501.

STAFF TRAINING

The following training has been provided to all staff:

- Information on the Title VI Policy and LEP responsibilities.
- Description of language assistance services offered to the public.

For Example; The most common questions asked by limited English proficient individuals are:

Which bus should I take to [specific location]?

What time does the bus come?

How much is the fare?

How do I make my connection/transfer?

***Suggestions offered by HTA staff for language assistance measures include:
(please refer to your Title VI Packets)***

"I" Speak Cards - to identify language for an LEP individual

Language Line Solutions - access an interpreter

Spanish Schedules

HTA website - translates into over 30 languages using the tool google translate

- Documentation and logging of language assistance requests.
- How to handle a potential Title VI/LEP complaint.

TRANSLATION OF DOCUMENTS

The Humboldt Transit Authority weighed the cost and benefits of translating documents for potential LEP groups. At this time, it is an unnecessary burden to have any documents translated. Humboldt Transit Authority has special customer service staff who are bilingual and trained to provide translation of critical documents, as well as assist persons with limited English Proficiency.

Humboldt Transit Authority's (HTA) Public Participation Program

Introduction and Policy Statement

The Humboldt Transit Authority is committed to providing an open and visible decision-making process to which Humboldt County residents will have equal access. The Humboldt Transit Authority will actively solicit the involvement of citizens in the public decision-making process, through public notification, media exposure, neighborhood meetings, and public hearings.

Further, the Humboldt Transit Authority will offer early and continuous opportunities for the public to be involved in the identification of social, economic, and environmental impacts of proposed

transportation decisions. This includes seeking out and considering the viewpoints of minority, low income, and limited English proficiency (LEP) populations (as well as older adults and people with limited mobility) in the course of conducting public outreach activities, consistent with Federal Transit Administration (FTA) Circular 4702.1B ("Title VI Requirements and Guidelines for Federal Transit Administration Recipients").

Public Involvement Plan

When a project, program, or an issue may have identifiable impacts on a neighborhood or citizen group, a Public Involvement Plan shall be submitted to the Humboldt Transit Authority Governing Board of Directors at the beginning of the project or program. The Plan shall be designed to:

1. Ensure responsiveness to the level of interest and concern expressed by the public;
2. Ensure visibility and understanding by the agencies, groups and individuals who may participate; and
3. Ensure that public involvement is carefully and systematically included as part of the decision-making process.

Prior to implementation, the Humboldt Transit Authority Governing Board of Directors will review and approve the Public Involvement Plans for initiated projects. This plan will be also be included as part of staff reports to the Board.

Citizens Input

The Humboldt Transit Authority will solicit public input on an ongoing basis thru a multifaceted social media strategy including, but not necessarily limited to, the County's website and other tools. This approach will provide opportunities for proactive, early, and continuing public participation for HTA projects, programs and decision making. This multi-pronged strategy will allow staff wide latitude to adapt to take advantage of changing communications technologies and to interact with individuals, group, businesses and strategic partners to ensure citizen access and participation. Mailings and other outreach efforts may be made to solicit input from a forum of organizations serving minorities, low- and moderate-income persons, as well as persons with disabilities and limited English proficient populations. More structured meetings may be held on specific proposals and projects, to expand support and encourage broad based public participation in the development and review of programs and projects.

Public input may be drawn from, but not necessarily limited to, entities such as:

1. Transit users
2. The general public
3. Non-profit organizations that provide services to the homeless, LEP populations

Monitoring and Evaluation

The Humboldt Transit Authority will continuously monitor, evaluate and improve its public participation process. Regular review will be accomplished by tracking website usage and activity including the number of individuals on the HTA's contact list, that receive meeting notices, agendas, and other related materials. Furthermore, the public will be encouraged to provide comments and suggestions through various channels and open dialogue will be maintained with advisory groups throughout the community on transportation and planning issues. A record of public comments and those of institutional representatives will be kept, as well as responses to such comments, where pertinent.

The Solicitation of Public Comment

It is HTA's policy to disseminate information and to solicit and respond to public comment regarding transportation projects in a manner which is reasonable and practical. Specific elements of this policy are as follows:

- Except when impossible because of an emergency condition, advance notice of not less than fifteen (15) days will be provided to neighborhood and communities affected by transportation projects. The methods of providing such notice include, but are not limited to, distribution of revised timetables, handouts, posted notices and/or media releases. Moreover, notices will be published in a newspaper of general circulation and also, if applicable, in newspapers oriented to the specific groups or communities affected. Such published notices will include information as to the date, time and location of any public hearings. At least one public hearing will be held no sooner than fifteen (15) days after the notices are published.

Additional Information on Process for Soliciting Public Comment

Informational materials (available in English and Spanish) will be placed on the buses and used as handouts at public informational meetings and hearings. In order to direct interested individuals to these materials, flyers and posters will be posted on the buses, transit offices, transfer centers, and facilities (libraries, senior communities, human service organizations, schools, etc.) which may likely be impacted by the service changes.

Any interested individual is invited to make comments. Comments may be submitted in person at the public informational meetings and public hearings. They may also be submitted by mail and by Comment Card. In addition, comments may be submitted over the phone to HTA representatives, via email, and online via the website.

Information about scheduled public meetings is available via:

1. Bus posters
2. Humboldt Transit Authority Governing Board of Director's agenda
3. Posters in Transit Division offices and transfer stations
4. HTA website

5. Appropriate venues, such as senior communities, human service organizations, and schools
6. Email notification and social media

All comments received, are reviewed by HTA staff and considered in the final decisions. The goal of the HTA is to always provide the best possible service to the most current riders or potential riders.

Complaints

Any and all Title VI complaints, may be directed to the Humboldt Transit Authority Title VI Coordinator:

Humboldt Transit Authority
Attn: Title VI Coordinator
133 V Street
Eureka, CA 95501
consuelo@hta.org
Phone: 707-443-0826 ext. 105
Fax: 707-443-2032

RACIAL BREAKDOWN TRANSIT RELATED NON-ELECTED COUNCILS OR COMMITTEES

As for the table depicting membership of committees, HTA participates on HCAOG's SSTAC and TAC, however we do not have authority in selecting the committee members.

* HTA does not have non-elected committees

MONITORING

Monitoring and Updating the LEP Plan - The Humboldt Transit Authority will update the LEP Plan as required. At minimum, the plan will be reviewed and updated when data from the Census is available, or when it is clear that higher concentrations of LEP individuals are present in the Humboldt Transit Authority service area. Updates will include the following:

- How the needs of LEP persons have been addressed.
- Determination of the current LEP population in the service area.
- Determination as to whether the need for translation services has changed.
- Determine whether the Humboldt Transit Authority language assistance programs have been effective and sufficient to meet the need.
- Determine where HTA's financial resources are sufficient to fund language assistance resources needed.
- Maintain a Title VI complaint log, including LEP to determine issues and basis of complaints.

DISSEMINATION OF THE HUMBOLDT TRANSIT AUTHORITY LEP PLAN

A link to the **Humboldt Transit Authority LEP Plan** and the **Title VI Procedures** is included on the **HTA website at www.hta.org**.

Any person or agency with internet access will be able to access and download the plan from the HTA website. Alternatively, any person or agency may request a copy of the plan via email, telephone, fax, mail, or in person and shall be provided a copy of the plan at no cost.

Questions or comments regarding the LEP Plan may be submitted to;

Title VI Administrator
Humboldt Transit Authority
133 V Street
Eureka, CA 95501.

Phone: 707-443-0826
Fax: 707-443-2032
Email: admin@hta.org

RESOLUTION 13-10

THE BOARD OF DIRECTORS OF THE HUMBOLDT TRANSIT AUTHORITY AUTHORIZING
THE TITLE VI COMPLIANCE PLAN FOR THE AGENCY

WHEREAS, the agency desires to comply with Title VI of the Civil Rights Act of 1964, including new provisions detailed in the U.S. Department of Transportation's FTA Circular 4702.1B, "Title VI Requirement and Guidelines for Federal Transit Administration Recipients."

WHEREAS, Humboldt Transit Authority Board wishes to authorize approval of the Compliance Plan developed by staff to comply with necessary provisions.

WHEREAS, Humboldt Transit Authority, a state of California joint powers public entity assures that all of its programs and activities will be free from discrimination, whether those programs are federally funded or not.

NOW, THEREFORE BE IT RESOLVED, The Humboldt Transit Authority Governing Board of Directors approves and adopts the Title VI Policy and the Limited English Proficiency.

AND BE IT FURTHER RESOLVED, That the General Manager is authorized to implement components of the plan in order to meet federal requirements and update policies that may be necessary to comply with subsequent revisions or interpretations to the Civil Rights Act.

PASSED, APPROVED AND ADOPTED this eighteenth day of December 2013, on the following vote:

AYES: *Glaser, Woodall, Fulkerson, Bohn, Fennell*

NOES:

ABSENT: *Atkins*

Signed:

Michael Winkler
Vice Chair of the HTA Governing
Board of Directors

Attest:

Dorenda Fregasid
Secretary to the Board

RESOLUTION 17-07

A RESOLUTION ADOPTING A TITLE VI OF THE CIVIL RIGHTS ACT OF 1964
PUBLIC PARTICIPATION PLAN PROGRAM FOR THE
HUMBOLDT TRANSIT AUTHORITY

WHEREAS, the federal government enacted Title VI of the Civil Right Act of 1964, as amended, to prevent discrimination on the grounds of race, color, sex, age, disability or national origin and to ensure that individuals are not excluded from participation in, denied the benefits of, or otherwise subjected to discrimination under any program or activity receiving federal financial assistance of the basis of race, color, sex, age, disability or national origin;

WHEREAS, throughout the years, additional regulations, statutes, directives, cases and executive orders, have been passed which expand the scope of the Title VI; and

WHEREAS, it is a requirement of the Humboldt Transit Authority, as a sub-recipient receiving federal financial assistance to adopt a Public Participation Plan Program;

NOW THEREFORE BE IT RESOLVED, The Humboldt Transit Authority Governing Board of directors approves and adopts the Public Participation Plan Program;

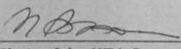
AND BE IT FURTHER RESOLVED; That the General Manager is authorized to implement components of the plan, in order to meet federal requirements and update policies that may be necessary to comply with subsequent revisions or interpretations to the Civil Rights Act.

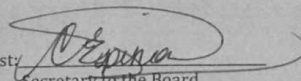
PASSED, APPROVED AND ADOPTED this nineteenth day of April 2017, on the following vote:

AYES: *Trent, Marks, Arroyo, Bohn, Pitino, Ludwig*

NOES:

ABSENT:

Signed: 
Chair of the HTA Governing
Board of Directors

Attest: 
Secretary to the Board

HUMBOLDT TRANSIT AUTHORITY PUBLIC OUTREACH

2017 - 2019

Location	Date	Other Information
Tri-County Independent Living Disability & Senior Resource Expo Eureka, California	September 14, 2018 September 5, 2019	Persons with disabilities, seniors, family members friends, and the general public learn about information, programs, services, and products available to promote independent living. The expo is designed to promote disability self-advocacy, and increase awareness of disability and senior related issues.
Employment Development Department - Job Fair Sequoia Center, Eureka California	May 6, 2019	The Employment Development Department offers workshops throughout California to help with career guidance and job searching skills. At this event Humboldt Transit Authority also promotes public transit.
Humboldt Transit Authority Public Relations Focus Group 133 V Street Eureka, California	September 2017 (Informal group, typically meeting monthly)	In 2015 HTA established a small informal group of individuals (social service agencies, senior center, members of the public) in order to improve the experience of using our local public transit system for the general public and the disabled community. The group reviews service aspects of the local public transportation system and provides advice on best methods for meeting customer needs.
Glen Paul School Large Transportation Day Eureka, California	September 28, 2017 September 25, 2018 September 27, 2019	Glen Paul School is a special day program for severely handicapped students. Children were educated on how to board the bus, how the bus lift worked and rules and conduct.
HSU Transportation Day Arcata, California	November 18, 2019	Outreach tour and orientation for future students.
Electric Vehicle Expo Blue Lake, California	November 30, 2019	Featuring Electric Buses Parade, “Holidays in Space” Event.
Zane Middle School After School Program Eureka, California	May 13, 2019	Middle School kids were educated on how to “ride the bus”, purchase tickets, how to get wheelchairs and walkers on the bus.

SOCIAL SERVICES TECHNICAL ADVISORY COMMITTEE

The SSTAC is established to advise HCAOG on public transportation needs in the region. The SSTAC is required to have a minimum of nine members representing the transit community, including persons with disabilities, senior transit users, social service provider representatives, low-income representatives, and representatives of the Consolidated Transportation Service Agency (CTSA). The HCAOG Board has appointed additional members to the SSTAC in accordance with PUC 99238(b).

When seats become available on the SSTAC a solicitation process takes place. HCAOG advertises in the local newspapers throughout the region and a member is selected through HCAOG Board approval. Meetings are held quarterly.

Members (19)	Category	Email
Richard Johnson	Advocate for transit users over 60 yrs	rfjbrr@gmail.com
Meghan Gallagher	Area 1 Agency on Aging	mgallagher@a1aa.org
Steven Rogers	Humboldt Senior Resource Center	srogers@humsenior.org
Juliannah Harris	Tri-County Independent Living	juliannah@tilinet.org
Catherine Sundquist	CAE Transport	CSundquist@cityambulance.com
Isa Pritting	Headstart	isa@ncsheadstart.org
Consuelo Espinosa	Consolidation Transportation Service Agency	consuelo@hta.org
Greg Pratt	Humboldt Transit Authority	greg@hta.org
Charlotte Merkel	County of Humboldt	cmerkel@co.humboldt.ca.us
Cameron Mull	Fortuna Transit System	cmull@ci.fortuna.ca.us
Jaison Chand	City Ambulance	Jchand@cityambulance.com
Keenan Hilton	Member	keenan.a.hilton@gmail.com
Gavin Smiley	Humboldt Council of the Blind	caneslinger@gmail.com
Dusty Napier	KT/Net	ktnet@live.com
LeAnn Schuetzle	Arcata & Mad River Transit System	lschuetzle@cityofarcata.org
Suresh Ratnam	Caltrans	Suresh.Ratnam@dot.ca.gov
Kyle Mayr,	Blue Lake Rancheria Transit	kmayr@bluelakerancheria-nsn.gov
Sharon Batini	Public Representative	sbatini@aol.com
Krista Chalker	Humboldt State University	krista.chalker@humboldt.edu
Vacant	College of the Redwoods	n/a

TECHNICAL ADVISORY COMMITTEE

HCAOG's TAC advises the Board on technical matters, funding allocations, and transportation programs. This committee consists of representatives of public works or transportation staff of each of the Joint Powers entities, as well as Native American Tribes, Rancherias, Transit Managers, Caltrans, and the California Highway Patrol. The members of the TAC are selected or hired by each individual entity to represent their individual city or tribe or agency. The HCAOG Board approves membership requests and meetings are held monthly.

Members (19)	Agency	Email
Jesse Willor	City of Eureka	jwillor@ci.eureka.ca.gov
Netra Khatri	City of Arcata	nkhatri@cityofarcata.org
Vacant	Arcata & Mad River Transit System	n/a
Tom Mattson	County Public Works	tmattson@co.humboldt.ca.us
Misty Rickwalt	Karuk Tribe	mrickwalt@karuk.us
Greg Pratt	Humboldt Transit Authority	greg@hta.org
Jesse Robertson	Caltrans	jesse.robertson@dot.ca.gov
Michael Foget	City of Blue Lake (SHN Consulting)	mfoget@shn-engr.com
Josh Wolf	City of Trinidad (GHD)	joshwolf@ghd.com
Merritt Perry	City of Fortuna	mperry@ci.fortuna.ca.us
Nathan Sanger	City of Rio Dell (GHD)	Nathan.Sanger@ghd.com
Jeff Hodge	Hoopa Tribe	hvtidot@gmail.com
Grant Klopmeier	Yurok Tribe	gklopmeier@yuroktribe.nsn.us
Jacque Hostler-Carmesin	Trinidad Rancheria	Cherae.roads@gmail.com
Vanessa Blodgett	City of Ferndale (Planwest Partners)	vanessab@planwestpartners.com
Captain Stacy Barr	California Highway Patrol	n/a
Kyle Mayr	Blue Lake Rancheria	KMayr@bluelakerancheria-nsn.gov
Wendell Freeman	Bear River Band of Rohnerville Rancheria	wendellfreeman@brb-nsn.gov

Kevin Carter	City of Fortuna (Transit Seat)	kcarter@ci.fortuna.ca.us
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LIST OF LOCATION WHERE TITLE VI NOTICE IS POSTED

Humboldt Transit Authority's Title VI notice to the public is currently posted at the following locations:

Location Name	Address	City
www.hta.org		
Humboldt Transit Authority	133 V Street	Eureka, Ca
Bus Shelters		
Reception Area	133 V Street	Eureka, Ca
Eating Areas	133 V Street	Eureka, Ca
Interior of Buses		
Meeting Rooms	133 V Street	Eureka, Ca

HUMBOLDT TRANSIT AUTHORITY

LIST OF TRANSIT-RELATED TITLE VI INVESTIGATIONS, COMPLAINTS, AND LAWSUITS

	Date (Month, Day, Year)	Summary (include basis of complaint: race, color, or national origin)	Status	Action (s) Taken
Investigations				
1.	None			
2.				
Lawsuits				
1.	None			
2.				
Complaints	None			
1.				
2.				

Use the California Relay Service (CRS)

If you have limitations seeing, hearing, speaking, remembering, or moving, specially-trained Communications Assistant (CA) can relay telephone conversations for all of your calls.



Dial 711 to reach the California Relay Service (CRS). Dialing 711 is for everyone, not just those who have difficulty hearing on a standard telephone. Friends, family, and business contacts can dial 711 for relay calls, too.

If you prefer having your calls immediately answered in your mode of communication but don't have a preferred provider, dial one of the toll-free modality and language-specific numbers below. The call will be routed to one of the CRS providers.

Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

CRS provides a variety of modalities: Modalities are the type of service used based on the communication needs of the call parties.

Federal regulations specify very strict confidentiality requirements for CAs of all relay services. No part of the conversation that takes place between callers is revealed or recorded in written, verbal, or any other form. CRS CAs do not participate in the conversation and acquire no benefit from information relayed.

Bus Shelter Locations

Route	Stop Name
B	Broadway & McCullen
E	Henderson Center
SI B	Broadway & Del Norte
R	Broadway Cinema
R	Broadway & McCullen
SI R	5th & D
SI R	5th & H
R	5th & K
R	5th & O
R	5th & U
R	4th & U
R	Greyhound (4th & Q)
R	4th & K
E	3rd & H
SI R	4th & H
SI B	4th & D
SI R	Broadway & Del Norte
E R	Broadway & McCullens
SI B	Bayshore Mall
R	Rio Dell
R	Westhaven
R	Trinidad
R	Mckinleyville shops
R	School Road
E	Target
R	Manila Comm Center
E	6th & L
E	Koster/ Washington
E	Senior Center
E	Vets Clinic
E	Harris & Elizabeth
E	Sequia Park
E	Granada
E	General Hospital
E	Sunny Ave
E	Burre Center
SHI	Miranda
SHI	Redway
E	Silvercrest
Total	39

Reasonable Modifications Request

A reasonable modification for the purpose of a fixed route or ADA Paratransit, is a modification to Humboldt Transit Authority's policies, practices or procedures that is requested by an eligible customer to ensure they are able to use the system.

To request a reasonable modification to current policies, practices or procedures, such as beyond the service, please call Customer Service at (707) 443-0826 to request a Reasonable Modification Request Form.

Humboldt Transit Authority may deny requests for modifications where:

- Granting the request would fundamentally alter the nature of Humboldt Transit Authority Services, programs, or activities
- Granting the request would create a direct threat to the health and safety of others
- It is determined that the customer is able to fully use the entity's services, programs, or activities for their intended purpose without the requested modification
- Granting the request would cause an unreasonable financial or administrative burden

For more information visit www.hta.org or contact the Reasonable Modification Coordinator at (707) 443-0826 or by email at admin@hta.org.



Solicitudes Para Modificación Razonable

Una modificación razonable con respecto a ruta fija y paratransito ADA es una modificación de políticas, practicas o procedimientos de Humboldt Transit Authority que sea solicitada por un cliente para asegurar que puedan utilizar el sistema de paratransito.

Para solicitar una modificación razonable a las políticas, practicas o procedimientos actuales, como el servicio mas allá del servicio, por favor llame al Servicio de Cliente al (707) 443-0826 para solicitar un formulario de solicitud de modificación razonable.

Humboldt Transit Authority puede negar solicitudes de modificaciones cuando:

- La concesión de la solicitud alteraría fundamentalmente la naturaleza de los servicios, programas o actividades de Humboldt Transit Authority
- La concesión de la solicitud crearía una amenaza directa a la salud o seguridad de los demás
- Se determina que el cliente es capaz de hacer pleno uso de los servicios, programas o actividades de la entidad sin la modificación solicitada
- La concesión de la solicitud causaría una carga financiera o administrativa irrazonable

Para obtener mas información, visite www.hta.org o comuníquese con el Coordinador de Modificación Razonable al (707) 443-0826 o por correo electrónico a admin@hta.org.



Humboldt Transit Authority Conducta del Pasajero

La conducta de las personas que utilizan el sistema de tránsito está regulada por la ley del Estado, la Ley Federal, y las pólizas de Humboldt Transit Authority para hacer nuestro sistema seguro para todos los clientes.
(La Sección 99170 del Código de Servicios Públicos y el Código Penal de California 640)

Conducta del Pasajero:

1. No fumar o usar e-cigs/plumas de vapores en los autobuses, en cualquier lugar de tránsito, o paradas de autobús a menos que se trate de una zona de fumadores
 - Fumar dentro de 25 pies de una casilla de autobús está prohibido
2. No tocar música a alto volumen o crear demasiado ruido
3. Comportamiento inadecuado no será tolerado
4. No tirar/botar basura o escupir
5. Poseer cualquier líquido inflamable, las armas de fuego ilegales, materiales peligrosos (fuegos artificiales, baterías o gasolina) está prohibido
6. No consumir bebidas alcohólicas o estar en posesión de una bebida alcohólica abierta
7. Las personas involucradas en actividades ilegales o no autorizadas están sujetas a enjuiciamiento o extracción de todos los autobuses de Humboldt Transit Authority por un mínimo de 30 días, y hasta la suspensión permanente
8. NO cometer vandalismo o crear graffiti alrededor de los autobuses o en las paradas de autobús
 - Vandalismo es un delito

Además, mientras que en el autobús:

1. Camisas y zapatos deben ser utilizados en el autobús
2. Guarde sus pertenencias libre del pasillo y asientos
3. Hable silencioso al usar medios de comunicación para no molestar a otros pasajeros
4. No comer o beber en el autobús

Animales de Servicio

1. Los animales de servicio deben estar en una correa o arnés
 - Bósaes no son necesarios
2. Deben permanecer bajo control del pasajero en todo momento
3. Deben permanecer a los pies o con el pasajero
4. NO DEBEN ocupar un asiento en cualquier momento

Bicicletas:

1. Deben ser aseguradas en la montura exterior designada para bicicletas
2. A discreción del chofer, solamente se permiten las bicicletas adentro del autobús

De forma anónima, puede informar de cualquier caso de vandalismo, abuso de condiciones inseguras, fraude u otros problemas que experimenta u observar sobre Humboldt Transit a
VER ALGO, DECIR ALGO!
(707) 443-0826

Humboldt Transit Authority Passenger Conduct

*The conduct of persons using the transit system is regulated by State Law, Federal Law, and the Humboldt Transit Authority Policies in order to make our system safe and secure for all customers.
(Public Utilities Code Section 99170 and California Penal Code 640)*

Passenger Conduct:

1. No smoking or using e-cigs/vapor pens in buses, anywhere in a transit facility, or bus stops unless in a designated smoking area
 - Smoking within 25 feet of a bus shelter is prohibited
2. No playing loud music or creating loud noise
3. Harassing behavior will not be tolerated
4. No littering or spitting
5. Possessing any flammable liquid, unlawful firearms, hazardous materials (fireworks, batteries, or gasoline) is prohibited
6. No consuming an alcoholic beverage or being in possession of an open alcoholic beverage
7. Persons involved in unauthorized or illegal activities are subject to prosecution and/or removal from all Humboldt Transit Authority Buses for a minimum of 30 days, up to permanent suspension
8. Do NOT vandalize or create graffiti in or around buses or bus stops
 - Vandalism is a crime

In addition, while on the bus:

1. Shirts and shoes must be worn on the bus
2. Keep your belongings clear of the aisle and other seats
3. Speak quietly when using mobile communication devices so as not to disturb other passengers
4. No eating or drinking on the bus

Service Animals:

1. Service animals must be on a leash or harness
 - Muzzles are not required
2. Must remain under passenger control at all times
3. Must remain at passengers feet or on passengers lap
4. **MAY NOT** sit or lay on vehicle seat at anytime

Bicycles:

1. To be stored on the exterior rack
2. **ONLY** allowed on board at the drivers discretion
3. If a passenger with a wheelchair wishes to board, the bike must be removed

**You can anonymously report any instance of
vandalism, abuse, unsafe conditions, fraud or
other problems Transit at (707) 443-0826**

SEE SOMETHING, SAY SOMETHING!

Humboldt Transit Authority Responsabilidad del Pasajero

Los horarios que aparecen en el formulario son los horarios de salida

Derechos del Pasajero

1. Tener un autobús seguro, cómodo y limpio
2. Tener un personal amable y conocedor del autobús
3. Contar con servicio de autobús que funciona en horario
4. Tener acceso fácil a información de programación
5. Tener el llamado de paradas en puntos de transferencia, las principales intersecciones, puntos de interés y otras ubicaciones solicitadas
6. Recibir respuestas a todas las observaciones y preocupaciones sobre todas las cuestiones relativas al tránsito
7. Ser tratados con dignidad y respeto por todos los empleados de HTA

Responsabilidad del Pasajero

- . Este preparado para abordar su autobús
- . Tener el cambio exacto, pagar la tarifa correcta y mostrar una identificación adecuada cuando sea necesario
- . Cómprale un boleto al chofer o dele validez a su tarjeta cuando borde el autobús
- . Mantenga su tarjeta o transferencia de boleto para su propio uso
 - Los pasajeros no deben dar tarjetas o boletos de transferencia a otro pasajero
- . Aquellos pasajeros que utilizan equipo de movilidad, asegúrese que el botón de volumen este a bajo nivel antes de subir al autobús
- . Mantenga los pasillos libres de obstrucciones
- . Solo tres (3) bolsas de compras son permitidas, o no más de lo que puedes llevar en un solo viaje
- . Evite el uso de los asientos para almacenar sus artículos
- . Obedecer todas las reglas, regulaciones y ordenanzas
- 0. Respete a otros pasajeros y al chofer de autobús

1. Ayude a mantener el autobús limpio y libre de basura, derrames líquidos, y grafiti
2. Ceder asientos designados para pasajeros discapacitados, ancianos, o a personas con equipo de movilidad

3. Comprender que los retrasos del servicio puede ser el resultado de circunstancias que están más allá del control del chofer como los retrasos de tráfico o las inclemencias del tiempo

4. Abstenerse de ruido excesivo y lenguaje vulgar u ofensivo
5. La higiene personal es un requisito para viajar en autobús

Viajar en los autobuses de Humboldt Transit Authority por lo general implica la interacción con el conductor y otros pasajeros. Cada pasajero tiene la responsabilidad de comportarse de una manera que asegure la seguridad y comodidad de todos los pasajeros y los conductores cuando viajan en un autobús en el Condado de Humboldt.

Humboldt Transit Authority Passenger Responsibility

**TIMES LISTED ON
YOUR SCHEDULE
ARE DEPARTURE
TIMES**

Passenger Rights

1. To have safe, comfortable and clean bus
2. To have a courteous and knowledgeable bus operator
3. To be provided with bus service that operates on schedule
4. To have easy access to accurate schedule information
5. To have stops called at transfer points, major intersections, points of interest and other requested locations
6. To receive a prompt response to all comments and concerns on all transit issues
7. To be treated with dignity and respect by all HTA employees

Passenger Responsibilities

- . Be prepared to board your bus
- . Have exact change, pay the correct fare, and show proper identification when required
- . Purchase a ticket from the driver or validate your card when boarding
- . Keep your card or transfer ticket for your own use
 - Passengers must not lend cards or transfer tickets to another passenger
- . Those passengers using mobility devices, use "Dial Down" feature when boarding the bus
- . Keep aisles clear from obstruction
- . Carry no more than three (3) shopping bags or more than you can handle in one single trip
- . Avoid stowing bags and other items on seats
- . Obey all posted rules, regulations, and ordinances
- 0. Respect other passengers and the bus operator
- 1. Help keep the bus clean and free of trash, spills, and graffiti
- 2. Yield designated seats to elderly, disabled passengers, or mobility devices
- 3. Understand that service delays may result from circumstances that are beyond the control of the operator such as traffic delays or inclement weather
- 4. Refrain from excessive noise and vulgar or offensive language
- 5. Personal hygiene is a requirement to ride the bus

Traveling on Humboldt Transit Authority buses usually involves interaction with the driver and other riders. It is every passenger's responsibility to behave in a manner that ensures the safety and comfort of all riders and drivers when traveling on a bus within Humboldt County.

Northbound *Weekday service*

	I.D.	3	5	7	9	11	13	15	17	19	21	23	25	27	29	31	33	35	37	39	41	43	45	47	49	51	53
Trinidad Park & Ride			8:58						11:58						2:53							5:58			7:22		
Westhaven P.O.	4001		8:54						11:54						2:49							5:54			7:18		
Moonstone Beach	1897		8:52						11:52						2:47							5:52			7:16		
Clam Beach Inn	1272		8:48						11:48						2:43							5:48			7:12		
Grange Road	1271		8:46						11:46						2:41							5:46			7:10		
Airport Terminal	1270		8:43		9:38		10:38		11:43		12:38		1:38		2:38		3:39			4:37		5:43		6:42	7:07	7:34	8:41
Central Ave & Murray Rd	1269		8:39		9:34		10:34		11:39		12:34		1:34		2:34		3:35			4:33		5:39		6:38	7:03	7:30	8:37
McKinleyville High	1268		8:37		9:32		10:32		11:37		12:32		1:32		2:32		3:33		4:18	4:31		5:37		6:36	7:01	7:28	8:35
Railroad Ave & Central	1285		8:33		9:28		10:28		11:33		12:28		1:28		2:28		3:29		4:14	4:27		5:33		6:32	6:57	7:24	8:31
McKinleyville Shops	1267		8:32		9:27		10:27		11:32		12:27		1:27		2:27		3:28		4:13	4:26		5:32		6:31	6:56	7:23	8:30
School Rd	1266		8:30		9:25		10:25		11:30		12:25		1:25		2:25		3:26		4:11	4:24		5:30		6:29	6:54	7:21	8:28
Bella Vista Ave	1265		8:28		9:23		10:23		11:28		12:23		1:23		2:23		3:24		4:09	4:22		5:28		6:27	6:52	7:19	8:26
Valley East	1263		8:24		9:19		10:19		11:24		12:19		1:19		2:19		3:20		4:05	4:18		5:24		6:23	6:48	7:15	8:22
Valley West	1264		8:21		9:16		10:16		11:21		12:16		1:16		2:16		3:16		4:02	4:15		5:21		6:20	6:45	7:12	8:19
Humboldt State Library	1262	7:36	8:15	8:39	9:10	9:35	10:10	10:38	11:15	11:42	12:10	12:37	1:10	1:38	2:10	2:41	3:10	3:37	3:56	4:09	4:39	5:15	5:36	6:14	6:39	7:07	8:14
14th & B Sts/Arcata	1261	7:34	8:11	8:37	9:06	9:33	10:06	10:36	11:11	11:40	12:06	12:35	1:06	1:36	2:06	2:39	3:06	3:35	3:52	4:05	4:37	5:11	5:34	6:10	6:35	7:05	8:12
Arcata Transit Center	1260	7:32	8:09	8:35	9:04	9:31	10:04	10:34	11:09	11:38	12:04	12:33	1:04	1:34	2:04	2:37	3:04	3:33	3:50	4:03	4:35	5:09	5:32	6:08	6:33	7:03	8:10
G & 5th Sts/Arcata	1286	7:29	8:05	8:32	9:00	9:28	10:00	10:31	11:05	11:35	12:00	12:30	1:00	1:31	2:00	2:34	3:00	3:30	3:46	3:59	4:31	5:05	5:29	6:04	6:29	6:59	8:06
Manila Community Center	2673		7:56						10:56													4:56		5:55			7:57
5th St & U St	1279	7:19		8:22	8:49	9:18	9:49	10:21		11:25	11:49	12:20	12:49	1:21	1:49	2:24	2:49	3:20	3:35	3:48	4:20		5:19		6:18	6:48	
5th St & O St	1278	7:17	7:47	8:20	8:47	9:16	9:47	10:19	10:47	11:23	11:47	12:18	12:47	1:19	1:47	2:22	2:47	3:18	3:33	3:46	4:18	4:47	5:17	5:46	6:16	6:46	7:48
5th St & K St	1277	7:16	7:46	8:19	8:46	9:15	9:46	10:18	10:46	11:22	11:46	12:17	12:46	1:18	1:46	2:21	2:46	3:17	3:32	3:45	4:17	4:46	5:16	5:45	6:15	6:45	7:47
5th St & H St/ETS	1276	7:15	7:45	8:18	8:45	9:14	9:45	10:17	10:45	11:21	11:45	12:16	12:45	1:17	1:45	2:20	2:45	3:16	3:31	3:44	4:16	4:45	5:15	5:44	6:14	6:44	7:46
5th St & D St/ETS	1275	7:14	7:44	8:17	8:44	9:13	9:44	10:16	10:44	11:20	11:44	12:15	12:44	1:16	1:44	2:19	2:44	3:15	3:30	3:43	4:15	4:44	5:14	5:43	6:13	6:43	7:44
Broadway & Del Norte St	1253	7:10	7:39	8:12	8:39	9:08	9:39	10:11	10:39	11:15	11:39	12:10	12:39	1:11	1:39	2:14	2:39	3:10	3:26	3:39	4:10	4:39	5:09	5:39	6:08	6:39	7:39
Bayshore Mall	1252	7:06	7:35	8:08	8:35	9:04	9:35	10:07	10:35	11:11	11:35	12:06	12:35	1:07	1:35	2:10	2:35	3:06	3:22	3:35	4:06	4:35	5:05	5:35	6:04	6:35	7:35
Broadway & McCullen Ave	1251	7:02	7:29	8:04	8:29	9:00	9:29	10:03	10:29	11:07	11:31	12:02	12:31	1:03	1:29	2:06	2:31	3:02	3:18	3:31	4:02	4:29	5:01	5:30	6:00	6:31	7:29
Spruce Pt/Humboldt Hill	3986	6:57	7:24		8:24		9:24		10:24		11:26		12:26		1:24		2:26		3:13	3:26		4:24		5:25		6:26	7:24
King Salmon Ave	1896	6:55	7:22		8:22		9:22		10:22		11:24		12:24		1:22		2:24		3:11	3:24		4:22		5:23		6:24	7:22
Fields Landing	1900	6:54	7:21		8:21		9:21		10:21		11:23		12:23		1:21		2:23		3:10	3:23		4:21		5:22		6:23	7:21
College of the Redwoods	1250	6:49	7:16	7:56	8:16	8:52	9:16	9:55	10:16	10:59	11:18	11:54	12:18	12:55	1:16	1:58	2:18	2:54	3:05	3:18	3:54	4:16	4:53	5:17	5:52	6:18	7:16
Scenic Dr & Loleta Drive	1249				8:04						11:06									3:06				5:05		6:06	
Fernbridge	3985				7:59						11:01									3:01				5:00		6:01	
Palmer Blvd	3984				7:56						10:58									2:58				4:57		5:58	
11th & N St (Fortuna)	3983	6:32	6:59		7:53		8:59		9:59		10:55		12:01		12:57		1:59			2:55		3:56		4:54		5:55	6:59
Fortuna Blvd & Smith Ln	3980	6:27	6:54		7:48		8:54		9:54		10:50		11:56		12:52		1:54			2:50		3:51		4:49		5:50	6:54
Redwood Village Shops	3979	6:25	6:52		7:46		8:52		9:52		10:48		11:54		12:50		1:52			2:48		3:49		4:47		5:48	6:52
Redwood Memorial	3978	6:24	6:51		7:45		8:51		9:51		10:47		11:53		12:49		1:51			2:47		3:48		4:46		5:47	6:51
Rohnerville Rd & School St	1283		6:47		7:41		8:47				10:43		11:49							2:43				4:42		5:43	
School St & Ronald Ave	1280		6:46		7:40		8:46				10:42		11:48							2:42				4:41		5:42	
Fortuna Overlook	1273	6:18									10:38		11:44				1:45			2:38				4:37		5:38	
Fortuna Park & Ride	1240		6:44		7:38		8:44		9:45						12:43							3:42					6:45
Center St & Rigby Ave	3974		6:34		7:28		8:34		9:35						12:33							3:32					6:35
Rigby Ave & Davis St	1239		6:33		7:27		8:33		9:34						12:32							3:31					6:34
Rio Dell City Hall	1237		6:31		7:25		8:31		9:32						12:30							3:29					6:32
Hoby's Market (Scotia)	1238		6:27		7:21		8:27		9:28						12:26							3:25					6:28
Run Number	102	104	110	112	102	108/9	110	106	112	100	110	118	112	104/5	100/1	109	115	123	116	101	107	115	119	101	120	105	

pm times in bold

Saturday service

	1	3	5	7	9	11	13	15	17	19
Trinidad Park & Ride	10:58		1:42		4:09			7:13		
Westhaven P.O.	10:54		1:38		4:05			7:09		
Moonstone Beach	10:52		1:36		4:03			7:07		
Clam Beach Inn	10:49		1:33		4:00			7:04		
Grange Rd	10:48		1:32		3:59			7:03		
Airport Terminal	10:45		1:29		3:56			7:00		
Central Ave & Murray Rd	10:41		1:25		3:52			6:56		
McKinleyville High	10:39		1:23		3:50			6:54	8:31	9:27
Railroad Ave & Central Ave	10:35		1:19		3:47			6:51	8:29	9:24
McKinleyville Shops	10:34		1:18		3:45			6:49	8:26	9:22
School Rd	10:32		1:16		3:43			6:47	8:24	9:20
Bella Vista Ave	10:30		1:14		3:41			6:45	8:22	9:18
Valley East	10:26		1:10		3:37			6:41	8:18	9:14
Valley West	10:24	12:22	1:08	2:40	3:35	4:53	5:48	6:39	8:16	9:12
Humboldt State Library	10:18	12:16	1:02	2:34	3:29	4:47	5:42	6:33	8:10	9:06
14th St & B St (Arcata)	10:16	12:14	1:00	2:32	3:27	4:45	5:40	6:31	8:08	9:04
Arcata Transit Center	10:13	12:11	12:57	2:29	3:24	4:42	5:37	6:28	8:05	9:01
G & 5th Sts (Arcata)	10:09	12:07	12:53	2:25	3:20	4:38	5:33	6:24	8:02	8:57
Manila Community Center	10:00							6:15		
5th St & U St		11:57	12:43	2:15	3:10	4:28	5:23		7:52	8:47
5th St & O St	9:52	11:55	12:41	2:13	3:08	4:26	5:21	6:07	7:50	8:45
5th St & K St	9:50	11:53	12:39	2:11	3:06	4:24	5:19	6:05	7:48	8:43
5th St & H St/ETS	9:49	11:52	12:38	2:10	3:05	4:23	5:18	6:04	7:47	8:42
5th St & D St/ETS	9:48	11:51	12:37	2:09	3:04	4:22	5:17	6:03	7:46	8:41
Broadway & Del Norte St	9:43	11:46	12:32	2:04	2:59	4:17	5:12	5:58	7:41	8:36
Bayshore Mall	9:38	11:41	12:27	1:59	2:54	4:12	5:07	5:53	7:36	8:31
Broadway & McCullen Ave	9:34	11:38	12:22		2:50			5:49	7:34	8:27
Spruce Pt/Humboldt Hill	9:29							5:44		
King Salmon Ave	9:27							5:42		
Fields Landing	9:26	11:33	12:17		2:45			5:41	7:29	8:22
College of the Redwoods		11:29							7:25	
Scenic Dr & Loleta Dr	9:14							5:29		
Fernbridge	9:09							5:24		
Palmer Blvd	9:06							5:21		
11th St & N St (Fortuna)	9:03		12:05		2:33			5:18		8:10
Fortuna Blvd & Smith Ln	8:58		12:00		2:28			5:13		8:05
Redwood Village Shops	8:56		11:58		2:26			5:11		8:03
Redwood Memorial	8:55		11:57		2:25			5:10		8:02
Rohnerville Rd & School St	8:51							5:06		
School St & Ronald Ave	8:50							5:05		
Fortuna Park & Ride	8:48		11:51		2:19			5:03		7:56
Center St & Rigby Ave	8:37		11:41		2:08			4:52		7:45
Rigby Ave & Davis St	8:36		11:40		2:07			4:51		7:44
Rio Dell City Hall	8:34		11:38		2:05			4:49		7:42
Hoby's Market (Scotia)	8:30		11:34		2:01			4:45		7:38
Run Number	603	605	601/2	605	603/4	605	606	602	606	604

Southbound *Weekday service*

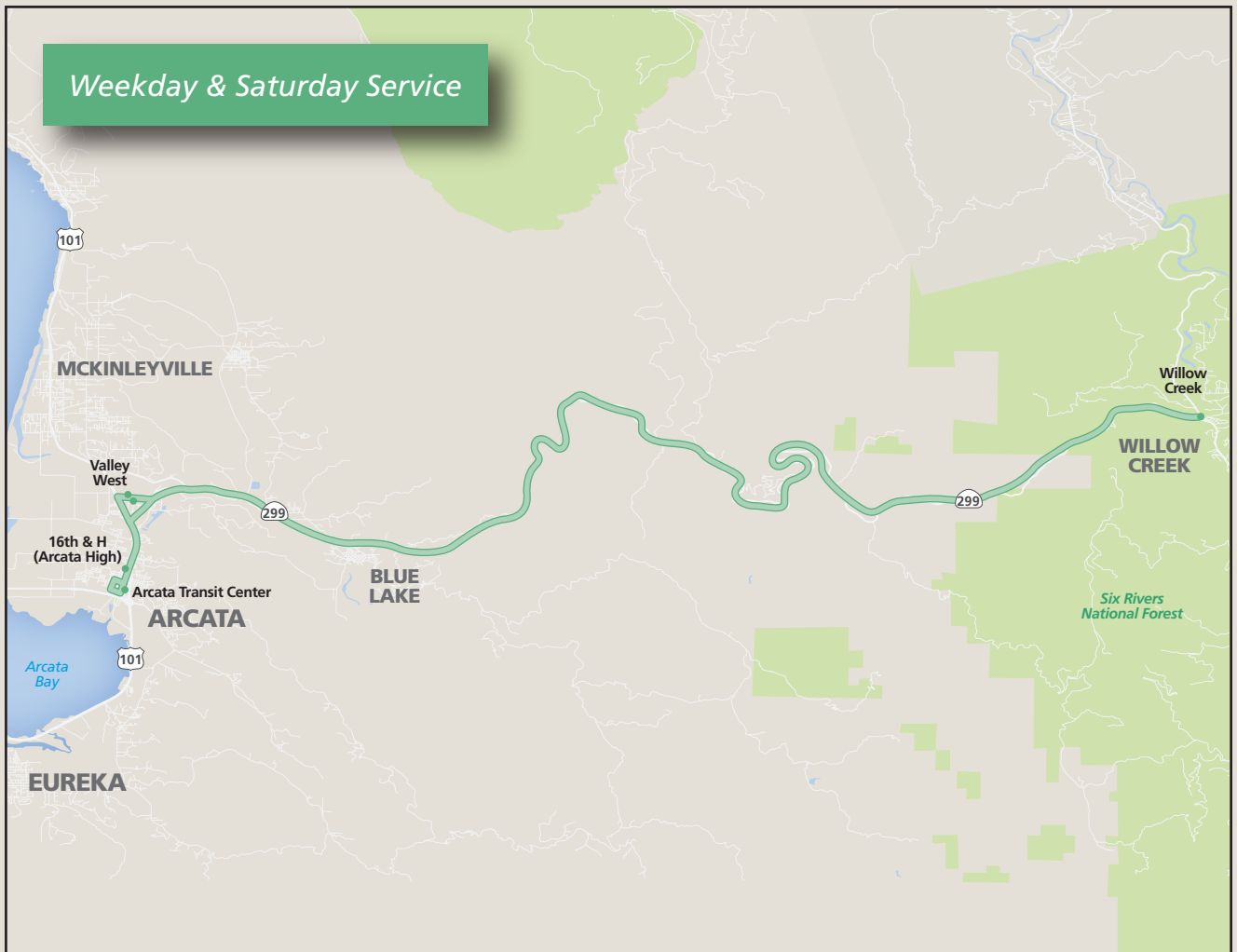
	I.D.	4	8	10	12	14	16	18	20	22	24	26	28	30	32	34	36	38	40	42	44	46	48	50	52	54
Trinidad Park & Ride	1282		6:46						9:46						12:46						3:40					6:40
Westhaven P.O.	1281		6:50						9:50						12:50						3:44					6:44
Moonstone Beach	1898		6:53						9:53						12:53						3:47					6:47
Clam Beach Inn	4000		6:57						9:57						12:57						3:51					6:51
Grange Road	3999		6:59						9:59						12:59						3:53					6:53
Airport Terminal	1270		7:02		7:57		9:02		10:02		11:02		11:57		1:02		2:02		3:02		3:56			5:02	5:58	6:56
Central Ave & Murray St	3998		7:06		8:01		9:06		10:06		11:06		12:01		1:06		2:06		3:06		4:00			5:06	6:02	7:00
McKinleyville High	3997		7:09		8:04		9:09		10:09		11:09		12:04		1:09		2:09		3:09		4:03			5:09	6:05	7:03
Railroad Ave & Central Ave	3995		7:13		8:08		9:13		10:13		11:13		12:08		1:13		2:13		3:13		4:07			5:13	6:09	7:07
McKinleyville Shops	3994		7:14		8:09		9:14		10:14		11:14		12:09		1:14		2:14		3:14		4:08			5:14	6:10	7:08
School Rd	3993		7:15		8:10		9:15		10:15		11:15		12:10		1:15		2:15		3:15		4:09			5:15	6:11	7:09
Bella Vista Ave	3992		7:17		8:12		9:17		10:17		11:17		12:12		1:17		2:17		3:17		4:11			5:17	6:13	7:11
Valley West	1264		7:22		8:17		9:22		10:22		11:22		12:17		1:22		2:22		3:22		4:16			5:22	6:18	7:16
Valley East	1263		7:24		8:19		9:24		10:24		11:24		12:19		1:24		2:24		3:24		4:18			5:24	6:20	7:18
Humboldt State Library	1262	6:59	7:31	7:56	8:26	8:58	9:31	10:05	10:31	10:57	11:31	12:01	12:26	1:05	1:31	1:57	2:31	2:59	3:31	3:56	4:25	4:58	5:08	5:31	6:27	7:25
14th St & B St (Arcata)	3991	7:02	7:34	7:59	8:28	9:01	9:33	10:08	10:34	11:00	11:33	12:04	12:28	1:08	1:34	2:00	2:33	3:02	3:33	3:59	4:28	5:01	5:11	5:33	6:29	7:28
Arcata Transit Center	1260	7:06	7:39	8:04	8:33	9:05	9:38	10:12	10:39	11:04	11:38	12:08	12:33	1:12	1:39	2:04	2:38	3:06	3:38	4:03	4:33	5:05	5:16	5:38	6:34	7:33
H St & 6th St	1287	7:09	7:43	8:08	8:37	9:09	9:42	10:16	10:43	11:08	11:42	12:12	12:37	1:16	1:43	2:08	2:42	3:10	3:42	4:07	4:37	5:09	5:20	5:42	6:38	7:37
Manila Community Center	2673				8:46								12:46								4:46					7:46
4th St & U St (Eureka)	1258	7:19	7:53	8:18		9:19	9:52	10:26	10:53	11:18	11:52	12:22		1:26	1:53	2:18	2:52	3:20	3:52	4:17		5:19	5:30	5:52	6:48	
4th & Q Sts/Greyhound Station	1257	7:21	7:54	8:20	8:54	9:21	9:54	10:28	10:54	11:20	11:54	12:24	12:54	1:28	1:54	2:20	2:54	3:22	3:54	4:19	4:54	5:21	5:31	5:54	6:50	7:54
4th St & K St	1256	7:22	7:55	8:21	8:55	9:22	9:55	10:29	10:55	11:21	11:55	12:25	12:55	1:29	1:55	2:21	2:55	3:23	3:55	4:20	4:55	5:22	5:32	5:55	6:51	7:55
4th St & H St/ETS	1255	7:23	7:57	8:22	8:57	9:23	9:57	10:30	10:57	11:22	11:57	12:26	12:57	1:30	1:57	2:22	2:57	3:24	3:57	4:21	4:57	5:23	5:34	5:57	6:53	7:57
4th St & D St	1254	7:24	7:59	8:23	8:59	9:24	9:59	10:31	10:59	11:23	11:59	12:27	12:59	1:31	1:59	2:23	2:59	3:25	3:59	4:22	4:59	5:24	5:36	5:59	6:55	7:59
Broadway & Del Norte St	3987	7:29	8:04	8:28	9:04	9:29	10:04	10:36	11:04	11:28	12:04	12:32	1:04	1:36	2:04	2:28	3:04	3:30	4:04	4:27	5:04	5:29	5:41	6:04	7:00	8:03
Bayshore Mall	1252	7:35	8:11	8:34	9:11	9:35	10:11	10:42	11:11	11:34	12:11	12:38	1:11	1:42	2:11	2:34	3:11	3:36	4:11	4:33	5:11	5:35	5:48	6:11	7:07	8:07
Broadway & McCullen Ave	3968	7:37	8:13	8:36	9:13	9:37	10:13	10:44	11:13	11:36	12:13	12:40	1:13	1:44	2:13	2:36	3:13	3:38	4:13	4:35	5:13	5:37	5:50	6:13	7:09	8:09
Spruce Point/Humboldt Hill	1289		8:17		9:17		10:17		11:17		12:17		1:17		2:17		3:17		4:17		5:17			6:17	7:13	8:13
King Salmon Ave	1899		8:19		9:19		10:19		11:19		12:19		1:19		2:19		3:19		4:19		5:19			6:19	7:15	8:14
Fields Landing	1895		8:20		9:20		10:20		11:20		12:20		1:20		2:20		3:20		4:20		5:20			6:20	7:16	8:15
College of the Redwoods	1250	7:45	8:27	8:44	9:27	9:45	10:27	10:52	11:27	11:44	12:27	12:48	1:27	1:52	2:27	2:44	3:27	3:46	4:27	4:43	5:27	5:45	5:58	6:27	7:23	8:20
Scenic Dr & Loleta Dr	3969				9:38		10:38						1:38				3:38				5:38			6:38		
Fernbridge	1248				9:43		10:43						1:43				3:43				5:43			6:43		
Palmer Blvd	1247				9:45		10:45						1:45				3:45				5:45			6:45		
11th St & N St (Fortuna)	1246		8:43		9:50		10:50		11:43		12:43		1:50		2:43		3:50		4:43		5:50		6:14	6:50	7:39	8:36
Fortuna Blvd & Smith Ln	1245		8:46		9:53		10:53		11:46		12:46		1:53		2:46		3:53		4:46		5:53		6:18	6:53	7:42	8:39
Redwood Village Shops	1894				9:55												3:55						6:55			
Redwood Memorial	1244				9:56												3:56						6:56			
Rohnerville Rd & School St	1243				10:00												4:00						7:00			
Campton Heights Market	1242				10:01												4:01						7:01			
O'Riley's Auto Supply	1241		8:47				10:54		11:47		12:47		1:54		2:47				4:47		5:54		6:19		7:43	8:40
Fortuna Overlook	1273				10:05		10:57				12:50		1:57				4:05		4:50			6:22	7:05			
Fortuna Park & Ride	3981		8:48						11:48						2:48						5:55				7:44	8:46
Center St & Rigby Ave	3974		8:58						11:58						2:58						6:05				7:54	
Rigby Ave & Davis St	1239		8:59						11:59						2:59						6:06				7:55	
Rio Dell City Hall	2674		9:00						12:00						3:00						6:07				7:56	
Hoby's Market (Scotia)			9:04						12:04						3:04						6:11				8:00	
Run Number	110	106	102	100	110	118	112	104	110	109	112	116	100	106/7	112/15	118/19	101	120	115	105	101	123	116	115	107	

pm times in bold

Saturday service

	2	4	6	8	10	12	14	16	18	20
Trinidad Park & Ride	8:30		11:18		2:02			4:29		7:28
Westhaven P.O.	8:34		11:22		2:06			4:33		7:32
Moonstone Beach	8:37		11:25		2:09			4:36		7:35
Clam Beach Inn	8:41		11:29		2:13			4:40		7:39
Grange Road	8:43		11:32		2:16			4:43		7:42
Airport Terminal	8:46		11:35		2:19			4:46		7:45
Central Ave & Murray St	8:50		11:39		2:23			4:50		7:49
McKinleyville High	8:53		11:41		2:25			4:52		7:51
Railroad Ave & Central Ave	8:57		11:45		2:29			4:54		7:55
McKinleyville Shops	8:58		11:46		2:30			4:57		7:56
School Rd	8:59		11:48		2:32			4:59		7:58
Bella Vista Ave	9:01		11:49		2:33			5:00		7:59
Valley West	9:06	10:17	11:54	1:07	2:38	3:20	4:15	5:05	6:18	8:04
Valley East	9:08	10:19	11:56	1:09	2:40	3:22	4:17	5:07	6:20	8:06
Humboldt State Library	9:14	10:25	12:02	1:15	2:46	3:28	4:23	5:13	6:26	8:12
14th St & B St (Arcata)	9:17	10:27	12:04	1:17	2:48	3:30	4:25	5:15	6:28	8:14
Arcata Transit Center	9:20	10:30	12:08	1:20	2:52	3:33	4:28	5:19	6:31	8:18
H St & 6th St	9:24	10:33	12:11	1:23	2:55	3:36	4:31	5:22	6:34	8:21
Manila Community Center	9:33							5:31		
4th St & U St/Eureka		10:43	12:21	1:33	3:05	3:46	4:41		6:44	8:31
4th & Q/Greyhound Station	9:41	10:45	12:22	1:35	3:06	3:48	4:43	5:39	6:46	8:32
4th St & K St	9:42	10:47	12:25	1:37	3:09	3:50	4:45	5:42	6:48	8:35
4th St & H St/ETS	9:44	10:48	12:27	1:38	3:11	3:51	4:46	5:44	6:49	8:37
4th St & D St	9:45	10:49	12:28	1:39	3:12	3:52	4:47	5:45	6:50	8:38
Broadway & Del Norte St	9:50	10:54	12:33	1:44	3:17	3:57	4:52	5:50	6:55	8:43
Bayshore Mall	9:57	10:59	12:38	1:49	3:22	4:02	4:57	5:57	7:00	8:48
Broadway & McCullen Ave	9:59	11:01	12:40		3:24			5:59	7:02	8:50
Spruce Point/Humboldt Hill	10:03							6:03		
King Salmon Ave	10:05							6:05		
Fields Landing	10:07		12:45		3:29			6:07		8:55
College of the Redwoods		11:09							7:10	
Scenic Dr & Loleta Dr	10:19							6:19		
Fernbridge	10:24							6:24		
Palmer Blvd	10:27							6:27		
11th St & N St (Fortuna)	10:31		1:03		3:47			6:31		9:13
Fortuna Blvd & Smith Ln	10:34		1:06		3:50			6:34		9:16
Redwood Village Shops	10:36		1:08		3:52			6:36		
Redwood Memorial	10:37		1:09		3:53			6:37		
Rohnerville Rd & School St	10:41							6:41		
Campton Heights Market	10:42							6:42		
O'Riley's Auto Supply										9:17
Fortuna Overlook										
Fortuna Park & Ride	10:46		1:13		3:57			6:46		9:20
Center St & Rigby Ave	10:57		1:24		4:08			6:57		
Rigby Ave & Davis St	10:59		1:26		4:10			6:59		
Rio Dell City Hall	11:00		1:27		4:11			7:00		
Hoby's Market (Scotia)	11:04		1:31		4:15			7:03		
Run Number	601	605	603	605	602	605	606	604	606	602

Weekday & Saturday Service



Weekday Service

Westbound

	Run	1	3	5
Willow Creek		7:00	9:20	4:45
Valley West		<i>drop off on request only</i>		
Arcata Transit Center		7:55	10:15	5:30

Eastbound

	Run	2	4
16th & H (Arcata High)			3:32
Arcata Transit Center		8:10	3:40
Valley West		8:15	
Willow Creek		9:05	4:30

pm times in bold

Saturday Service

Westbound

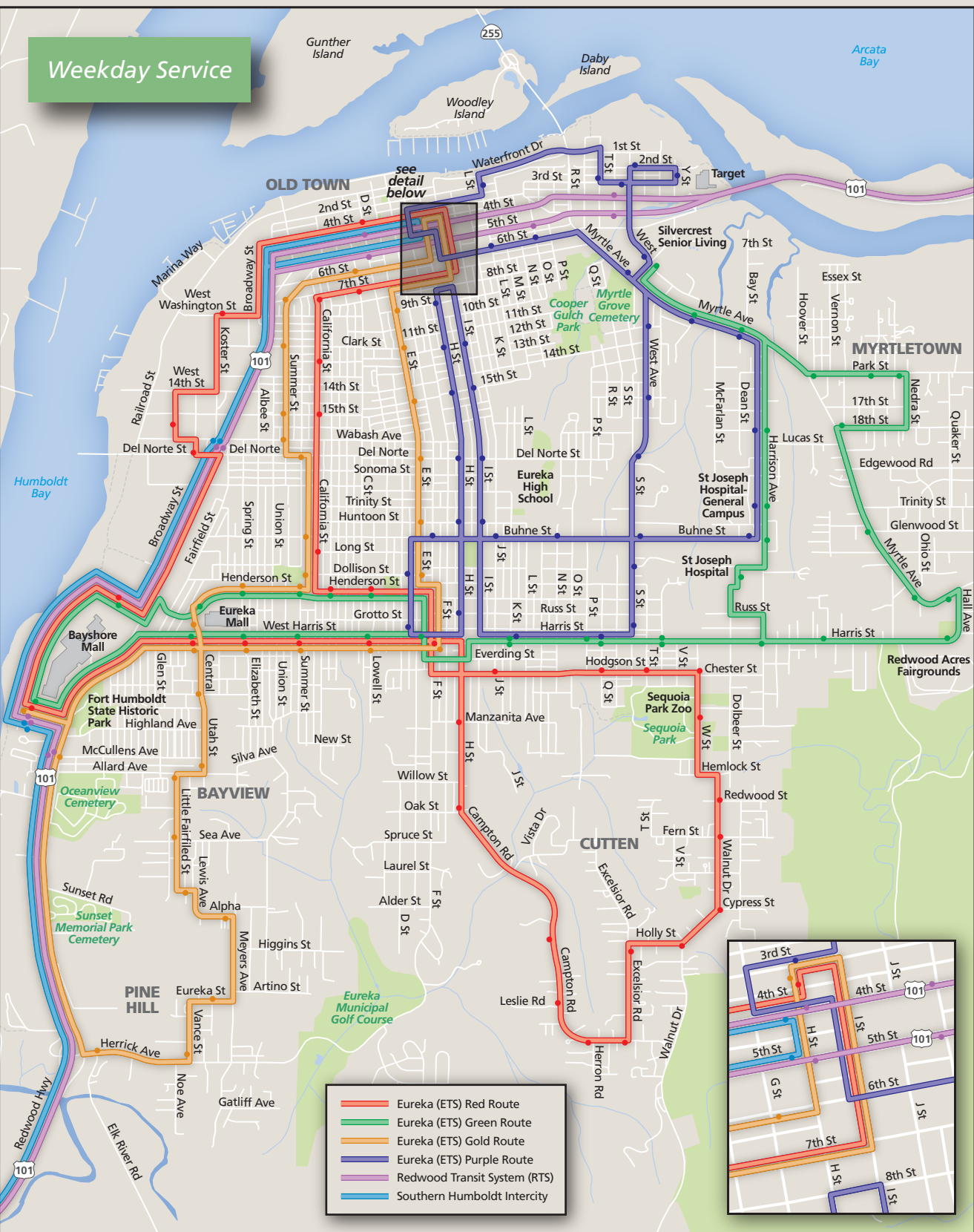
	Run	2	4	6
Willow Creek		9:35	11:40	6:50
Valley West		<i>drop off on request</i>		
Blue Lake (City Hall)		10:15	12:20	7:30
Arcata Transit Center		10:30	12:35	7:45

Eastbound

	Run	1	3	5
Arcata Transit Center		8:25	10:40	5:40
Valley West		8:30	10:45	5:45
Blue Lake (City Hall)		8:40	10:55	5:55
Willow Creek		9:20	11:35	6:35

pm times in bold

Weekday Service



Weekday Schedules

Red Route

H & 3rd	:00
4th & D	:01
Koster & Washington	:04
Costco	:05
Broadway & Del Norte	:06
Forest Service	:08
Bayshore Mall	:12
Harris & Central	:14
Harris & Elizabeth	:14
Harris & Summer	:15
Harris & Lowell	:15
Harris & F	:18
Break	
Leave Harris & F	:27
H & Manzanita	:28
H & Oak	:29
Moose Lodge	:31
Campton & Leslie	:31
Campton & Herron	:32
Excelsior & Campton	:32
Excelsior & Holly	:33
Holly & Walnut	:33
Walnut & Cypress	:34
Walnut & Fern	:35
Walnut & Redwood	:35
Sequoia Park	:36
W & Chester	:36
Hodgson & T	:37
Hodgson & Q	:38
Hodgson & J	:39
F & Harris	:45
Henderson & Lowell	:46
Henderson & A	:47
California & Long	:48
California & Del Norte (Sr. Center)	:49
California & 15th	:50
California & Simpson	:51
California & 7th	:52
7th & C	:52
H & 3rd	:59

Hours of Operation:
8:00am - 5:00pm

Green Route

Harris & F	:52
Harris & K	:52
Harris & Q	:53
Harris & U	:54
Harrison & Harris	:56
St. Joseph's Hospital	:58
Harrison & Buhne	:59
General Hospital	:01
Harrison & 18th	:02
Silvercrest	:09
Myrtle & Sunny	:10
Myrtle & Dean	:11
Park & Myrtle	:12
Lafayette School	:13
Park & Nedra	:14
Nedra & 18th	:14
18th & Myrtle	:15
Myrtle & Glenwood	:16
Myrtletown Market	:16
Myrtle & Hall	:17
Redwood Acres	:18
Granada	:19
Harris & U	:20
Harris & P	:21
F & Harris	:26
Leave F & Harris	:28
Henderson & Lowell	:29
Henderson & A	:30
Henderson & Summer	:30
Henderson & Spring	:31
Henderson & Central	:31
Forest Service	:34
Bayshore Mall	:37
Harris & Central	:39
Harris & Elizabeth	:40
Harris & Summer	:41
Harris & Lowell	:41
Harris & F	:44

Hours of Operation:
8:09am - 5:09pm

Gold Route

H & 3rd	:00
6th & G	:02
6th & C	:03
Summer & 7th	:04
Summer & Clark	:05
Summer & 15th	:06
Summer & Wabash	:07
Del Norte & California (Senior Center)	:08
California & Buhne	:09
California & Dollison	:09
Henderson & Summer	:10
Henderson & Spring	:10
Veterans Clinic	:12
Utah & South	:13
Utah & Allard	:14
Little Fairfield & Allard	:15
Little Fairfield & Sea	:16
Bingen & Lewis	:16
Alpha & Myers	:19
Eureka & Leonard	:20
Vance & Herrick	:21
Herrick & Elk River Rd	:22
Broadway & McCullens	:26
Bayshore Mall	:31
Harris & Central	:33
Harris & Elizabeth	:34
Harris & Summer	:34
Harris & Lowell	:35
F & Harris	:38
Break	
Leave F & Harris	:47
E & Dollison	:48
E & Huntoon	:49
E & Del Norte	:50
E & 15th	:51
E & Clark	:52
E & 9th	:52
H & 3rd	:59

Hours of Operation:
8:00am - 5:00pm

Purple Route

H & 3rd	:59
2nd & L	:00
3rd & T	:03
3rd & V	:04
2nd & Y/Target	:04
2nd & V	:05
Silvercrest	:09
Myrtle & Sunny	:11
Myrtle & Dean	:12
Harrison & 18th	:13
General Hospital	:15
Buhne & Harrison	:16
Buhne & S	:17
Buhne & N	:18
Buhne & J	:19
Buhne & F	:20
E & Dollison	:21
Harris & F	:24
Break	
Leave Harris & F	:32
I & Huntoon	:33
I & Del Norte	:34
I & 15th	:35
I & 12th	:35
H & 9th	:37
H & 12th	:37
H & 15th	:38
H & Del Norte	:38
H & Huntoon	:39
H & Russ	:39
Harris & F	:44
Harris & K	:44
Harris & Q	:45
S & Wood	:46
S & Carson	:46
Zane	:47
West & 17th	:48
West & 13th	:48
Burre Center	:49
6th & O	:51
6th & L	:52
H & 3rd	:59

Hours of Operation:
8:00am - 5:00pm

Saturday Schedules

Gold Route

H & 3rd	:00
6th & G	:02
6th & C	:03
Summer & 7th	:04
Summer & Clark	:05
Summer & 15th	:06
Summer & Wabash	:07
Del Norte & California (Senior Center)	:08
California & Buhne	:09
California & Dollison	:09
Henderson & Summer	:10
Henderson & Spring	:10
Veterans Clinic	:12
Utah & South	:13
Utah & Allard	:14
Little Fairfield & Allard	:15
Little Fairfield & Sea	:16
Bingen & Lewis	:16
Alpha & Myers	:19
Eureka & Leonard	:20
Vance & Herrick	:21
Herrick & Elk River Rd	:22
Broadway & McCullens	:26
Bayshore Mall	:31
Harris & Central	:33
Harris & Elizabeth	:34
Harris & Summer	:34
Harris & Lowell	:35
F & Harris	:38
Break	
Leave F & Harris	:47
E & Dollison	:48
E & Huntoon	:49
E & Del Norte	:50
E & 15th	:51
E & Clark	:52
E & 9th	:52
H & 3rd	:59

Hours of Operation:
10:00am - 5:00pm

Purple Route

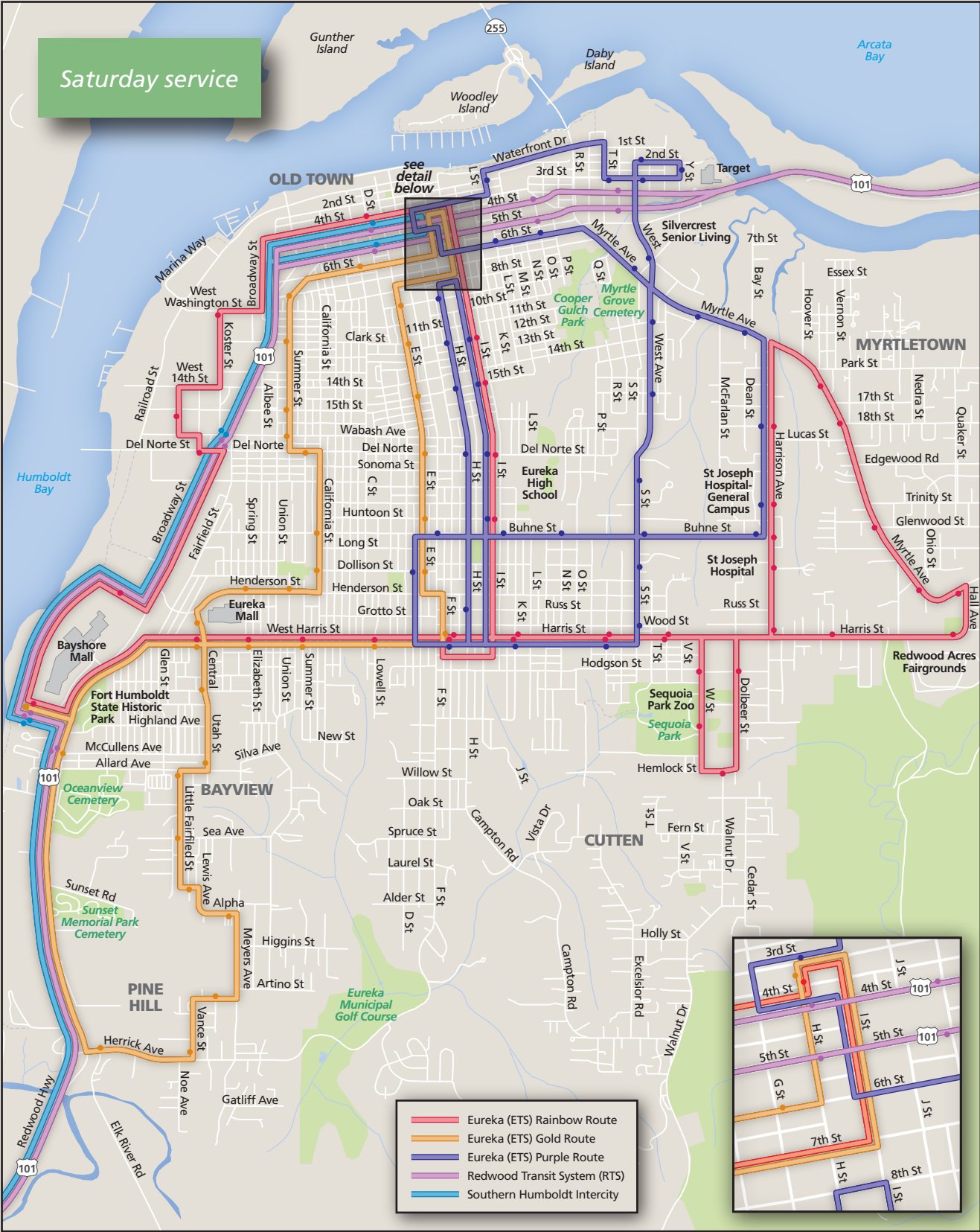
H & 3rd	:00
2nd & L	:01
3rd & T	:02
3rd & V	:03
2nd & Y/Target	:04
2nd & V	:05
Silvercrest	:09
Myrtle & Sunny	:11
Myrtle & Dean	:12
Harrison & 18th	:13
General Hospital	:15
Buhne & Harrison	:16
Buhne & S	:17
Buhne & N	:18
Buhne & J	:19
Buhne & F	:20
E & Dollison	:21
Harris & F	:24
Break	
Leave Harris & F	:32
I & Huntoon	:33
I & Del Norte	:34
I & 15th	:35
I & 12th	:35
H & 9th	:37
H & 12th	:37
H & 15th	:38
H & Del Norte	:38
H & Huntoon	:39
H & Russ	:39
Harris & F	:44
Harris & K	:44
Harris & Q	:45
S & Wood	:46
S & Carson	:46
Zane	:47
West & 17th	:48
West & 13th	:48
Burre Center	:49
6th & O	:51
6th & L	:52
H & 3rd	:59

Hours of Operation:
10:00am - 5:00pm

Rainbow Route

3rd & H	:00
4th & D	:02
Koster & Washington	:04
Costco	:05
Broadway & Del Norte	:06
Forest Service	:08
Bayshore Mall	:10
Harris & Central	:12
Harris & Elizabeth	:13
Harris & Summer	:13
Harris & Lowell	:14
Harris & F	:15
Break	
Leaving Harris & F	:23
Harris & K	:24
Harris & Q	:25
Harris & U	:26
Chester & Dolbeer	:26
Walnut & Hemlock	:27
Sequoia Park	:28
Chester & W (Zoo)	:29
Harris & Harrison	:30
Harrison & Erie	:31
Buhne & Harrison	:32
General Hospital	:33
Harrison & 18th	:34
Myrtle Town Shops	:35
Myrtle & 18th	:36
Myrtle & Glenwood	:37
Myrtle Ave Market	:37
Myrtle & Hall	:37
Redwood Acres	:38
Harris & Granada	:39
Harris & U	:41
Harris & P	:42
Harris & K	:44
Harris & F	:47
Break	
Leaving Harris & F	:50
I & Huntoon	:51
I & Del Norte	:52
I & 15th	:53
I & 12th	:53
H & 3rd	:57

Hours of Operation:
10:00am - 5:00pm





Southern Humboldt Northbound Saturday service

	1	3	5
5th & H	10:12	2:46	7:02
5th & D			
Brd Del Norte			
Bayshore Mall			
Fortuna - 11th & N St			
Fortuna Blvd. & Smith			
Redwood Village Shops			
Redwood Memorial			
Davis St. Off Ramp			
Redcrest On Ramp	9:20	1:54	6:10
Founders Grove (Request stop)			
Weott Off Ramp	9:14	1:48	6:04
Myers Flat	9:08	1:42	5:58
Miranda (Sips Coffee & Miranda HS)	8:58	1:32	5:48
Maple Hills Road (Spirit Art Glass)	8:56	1:30	5:46
Phillipsville Fire Dept	8:52	1:26	5:42
Dean Creek Resort	8:45	1:19	5:35
Redway/Signature Coffee	8:43	1:17	5:33
Humboldt House Inn (G-Ville)	8:38	1:12	5:28
Garberville/Redwood Dr. & Melville	8:37	1:11	5:27
Benbow	8:30	1:04	5:20

Southern Humboldt Northbound Weekday service

	1	5	9
5th St & H St	8:41	1:15	7:15
5th St & D St			
Broadway & Del Norte St			
Bayshore Mall			
College of the Redwoods			
11th & N St (Fortuna)			
Fortuna Blvd & Smith Lane			
Redwood Village Shops			
Redwood Memorial			
Davis St Off Ramp (Rio Dell)			
Redcrest Off Ramp	7:39	12:13	6:13
Founders Grove (Request Stop)			
Weott Off Ramp	7:33	12:07	6:07
Myers Flat	7:27	12:01	6:01
Miranda (Sips Coffee)	7:17	11:51	5:51
Maple Hills Rd (Spirit Art Glass)	7:15	11:49	5:49
Phillipsville Fire Department	7:11	11:45	5:45
Dean Creek Resort	7:04	11:38	5:38
Redway (Signature Coffee)	7:02	11:36	5:36
Redway Clinic (West Coast Rd)	6:57	11:31	5:31
Humboldt House Inn (Garberville)	6:54	11:28	5:28
Redwood Dr & Melville Rd (Garberville)	6:53	11:27	5:27
Benbow	6:46	11:20	5:20

Intercity	
Cash Fare.....	\$6.25
Reduced Cash Fare.....	\$5.75
Regional Card.....	\$4.00
Reduced Regional Card.....	\$3.45
Monthly Pass.....	\$113.00
Reduced Monthly Pass.....	\$102.00

Benbow to Redcrest	
Cash Fare.....	\$1.65
Reduced Cash Fare.....	\$1.40
Regional Card.....	\$1.20
Reduced Regional Card.....	\$0.95

Southern Humboldt Southbound Weekday service

	4	8
4th St & H St	9:15	3:05
4th St & D St	9:16	3:06
Broadway & Del Norte St	9:20	3:10
Bayshore Mall	9:25	3:15
College of the Redwoods		3:28
11th & N Street (Fortuna)	9:43	3:43
Fortuna Blvd & Smith Lane	9:45	3:45
Redwood Village Shops	9:46	3:46
Redwood Memorial	9:47	3:47
Open Door Clinic (Fortuna)	9:48	3:48
Davis St Off Ramp (Rio Dell)	10:00	4:00
Redcrest Off Ramp	10:12	4:12
Founders Grove (Request Stop)		
Weott Off Ramp	10:18	4:18
Myers Flat	10:24	4:24
Miranda	10:36	4:36
Maple Hills Rd (Spirit Art Glass)	10:37	4:37
Phillipsville Fire Department	10:42	4:42
Dean Creek Resort	10:48	4:48
Briceland Rd & Redwood Dr (Redway North)	10:51	4:51
Shell Station (Redway South)	10:52	4:52
Redway Clinic (West Coast Rd)	10:54	4:54
Calico's (Garberville)	10:59	4:59
Benbow	11:05	5:05

Intercity	
Cash Fare.....	\$6.25
Reduced Cash Fare.....	\$5.75
Regional Card.....	\$4.00
Reduced Regional Card.....	\$3.45
Monthly Pass.....	\$113.00
Reduced Monthly Pass.....	\$102.00

Benbow to Redcrest	
Cash Fare.....	\$1.65
Reduced Cash Fare.....	\$1.40
Regional Card.....	\$1.20
Reduced Regional Card.....	\$0.95



Southern Humboldt Southbound Saturday service

	2	4
4th & H	10:59	3:05
4th & D	11:00	3:06
Brd Del Norte	11:04	3:10
Bayshore Mall	11:09	3:15
Fortuna - 11th & N St	11:27	3:33
Fortuna Blvd. & Smith	11:29	3:35
Redwood Village Shops	11:30	3:36
Redwood Memorial	11:31	3:37
Davis St. Off Ramp	11:44	3:50
Redcrest Off Ramp	11:56	4:02
Founders Grove (Request stop)		
Weott Off Ramp	12:02	4:08
Myers Flat	12:09	4:15
Miranda	12:21	4:27
Maple Hills Road (Spirit Art Glass)	12:22	4:28
Phillipsville Post Office	12:27	4:33
Dean Creek Resort	12:33	4:39
Briceland/Redway Dr. (Redway)	12:36	4:42
Garberville (Calico's)	12:43	4:49
Benbow	12:49	4:55

REGIONAL TRANSIT PASS		
These passes are available for \$10 or \$20 which allows you to ride all four regional transit systems for the new discounted rate. If you are entitled to a reduced fare, inform the driver before you insert your card or you will be charged the full price. Passes are available from the driver, the HTA office, and the AMRTS office.		
System	Regular	Reduced
Redwood (RTS).....	\$2.10	\$1.80
Eureka (ETS).....	\$1.40	\$0.95
Arcata (AMRTS).....	\$1.70	\$1.25
Willow Creek.....	\$3.30	\$2.75
South Humboldt Intercity.....	\$4.00	\$3.45
South Humboldt Transit.....	\$1.20	\$0.95



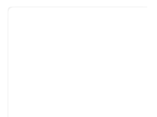
Making Reservations^(/)

Call (707) 442-4555 to schedule your ride, then provide the following information:

- Your first and last name
- The date of your requested trip
- Your preferred pick-up and return times
- Your origin and destination addresses and phone numbers at those locations (including building name and specific drop-off and pick-up information). If a medical appointment, include the name of the doctor and the suite number. Phone number and address will be provided to personnel, as needed.
- If you'll be traveling with an attendant, companion, or service animal
- If you or anyone accompanying you will be traveling using a wheelchair, scooter, or other equipment
- Any other information the driver should know to help you travel
- Buses with ramps or kneeling features to assist riders who use wheelchairs and other mobility devices or have difficulty getting up and down the bus steps

All requested pick-ups must be made before 6:30pm Monday – Friday, and 5:00pm on Saturday. Drivers will only be able to make one stop. Each time you get into the cab, it will count as a separate trip and require new tickets. Reservations can be made up to 14 days in advance, 7 days a week, 8:00am to 5:00pm. You **MUST** schedule your ride 24 hours in advance, and be ready to go when the vehicle arrives.

For example: If your negotiated “ready time” is 8:00 a.m., your 30-minute “Pickup Window” is 8:00 a.m. to 8:30 a.m. You will need to be ready to board at 8:00 a.m. By being ready when the vehicle arrives, you help keep everyone’s trips on schedule.



Transit in Humboldt County

Transit in Humboldt County is administered through a joint powers authority between Humboldt County and the cities of Arcata, Eureka, Fortuna, Rio Dell and Trinidad. HTA provides riders with affordable fixed route and dial-a-ride transportation options that allow access throughout Humboldt County. Services span from Trinidad, south along Hwy. 101 to Benbow and east on Hwy. 299 from Arcata to Willow Creek, including the Arcata-Eureka Airport and the communities of McKinleyville, Eureka and Fortuna, with Blue Lake Rancheria providing service to Blue Lake.

Administrative Information

About HTA (<http://hta.org/about-hta/>)

Staff Directory (<http://hta.org/staff-directory/>)

Advertise onboard (<http://hta.org/advertise-onboard/>)

Requests for Proposals/Qualifications (RFP)/(RFQ) (<http://hta.org/requests-for-proposals-rfp/>)

Jobs (<http://hta.org/jobs/>)

HTA Board of Directors & Agendas (<http://hta.org/board-meetings/>)

Local Government Links (<http://hta.org/local-government-links/>)

Transit Planning (<http://hta.org/transit-planning/>)

HTA Title VI Plan (<http://hta.org/wp-content/uploads/2018/03/2017-HTA-Title-VI-Plan.pdf>)

ADA Reasonable Modification Policy and Grievance Form (<http://hta.org/ada-reasonable-modification-policy-grievance-form/>)

ADA Plan (<http://hta.org/wp-content/uploads/2019/07/ADA-Plan.pdf>)

Reduced Fare ID Application (<http://hta.org/wp-content/uploads/2019/07/2019-HTA-Reduced-ID-Application.pdf>)

HTA on Social Media



(<https://www.facebook.com/HumboldtTransit/>)

Title VI Non-Discrimination Policy and Complaint Procedure ([title-vi-non-discrimination-policy-and-complaint-procedure/](http://hta.org/title-vi-non-discrimination-policy-and-complaint-procedure/))

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